



RESULTS PRESENTATION

2023
Annual Report
and Accounts



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**YORKSHIRE
BUILDING
SOCIETY**

BUSINESS OVERVIEW, PURPOSE & STRATEGY



**YORKSHIRE
BUILDING
SOCIETY**

OUR BUSINESS OVERVIEW

- Yorkshire Building Society (YBS) is the third largest Building Society in the UK with total assets of **£61.0bn**
- A mutual organisation since 1864 serving circa **3m** members
- Operating under a dual-brand strategy:
 - Direct lending via **YBS** branches and digital
 - Intermediary lending via **Accord Mortgages**
- Traditional building society model with a primary focus on **UK retail mortgages and savings**, operating under the highest regulatory status for both lending and treasury activities under SS20/15

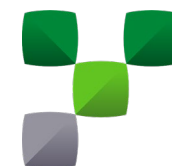
Retail Mortgages
£46.2bn

Retail Savings
£47.1bn



Ratings Agency ¹	Short Term	Long Term	Outlook	Last Update
Moody's	P-2	A3	Positive	June 2023
Fitch	F1	A-	Stable	May 2023

ESG Ratings ¹	Rating / Score	Scale (best to worst)
MSCI ²	AAA	AAA to CCC
Sustainalytics ²	12.9 (Low Risk)	0 to 100
S&P Global	51	100 to 0
Moody's Analytics	67	0 to 100



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(1) Source: Moody's Investor Service, Fitch Ratings, MSCI ESG Research LLC, Sustainalytics, S&P Global, CDP Worldwide

(2) For relevant disclosures please see page 22 of the 2023 Annual Report and Accounts

OUR PURPOSE

“As a mutual, our very reason for being is to provide **real help with real life** for our customers. Helping them to find a place to call home and build their financial wellbeing, while providing long-term value.”

Susan Allen, Chief Executive Officer.

PLACE
TO CALL
HOME

FINANCIAL
WELLBEING

MEMBER
VALUE



**YORKSHIRE
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SOCIETY**

STRATEGIC PILLARS

We have defined 4 Strategic Pillars anchored to the delivery of our strategy and purpose to take us through to 2030, that constitute an important evolution of our existing strategy.

Significantly, they are relevant to all areas of the business (and are customer, member, broker and colleague centric) and will help us define both what and how we go about delivery.

We are confident that being successful here will leave the business in a stronger place than when we inherited it, and in fact define the potential of the mutual for the 21st Century...



STRATEGIC PILLARS



DOUBLE REACH AND DEEPEN IMPACT

We'll create propositions that better meet more customer needs, and be more vocal about what we offer, to attract new business, cement our existing customer relationships and create greater synergy between our mortgage and savings book



CREATE JOYFUL EXPERIENCES

We'll be a pleasure to do business with, through whatever route our customers chose, with more efficient processes for colleagues as well as customers, stretching ourselves to exceed expectations with excellent service



CULTIVATE AN AMBITIOUS CULTURE

We'll create a culture where we more strongly define accountabilities and priorities, seek greater alignment, upskill colleagues and reward high performers. Our four targeted behaviours will remain and in fact be amplified through their position within this core pillar*

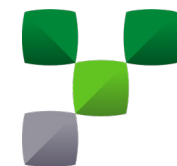


BUILD A FUTURE-READY SOCIETY

We will further strengthen our governance, risk and control processes and simplify our operations, technology and business architecture, so we're able to scale and yet become more agile and ambitious

*Four Targeted Behaviours: We Say it Straight, We Make it Happen, We Reach for Better and We Care about People

RESULTS HIGHLIGHTS



**YORKSHIRE
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DELIVERING ON OUR PURPOSE

Real Help with Real Lives

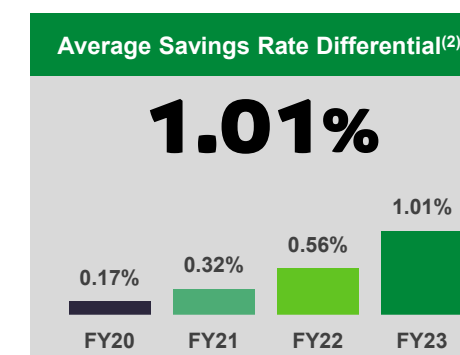
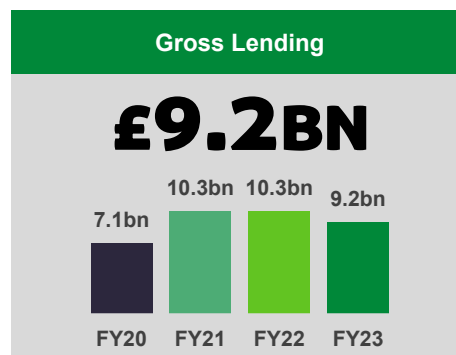
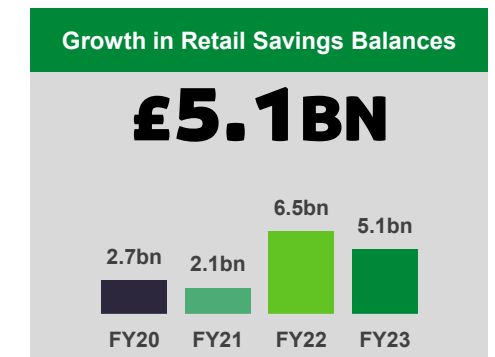
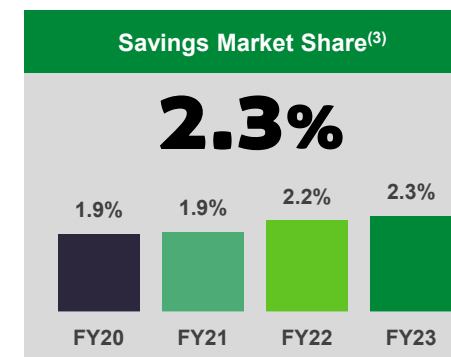
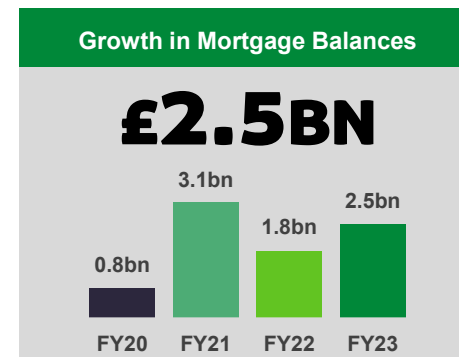
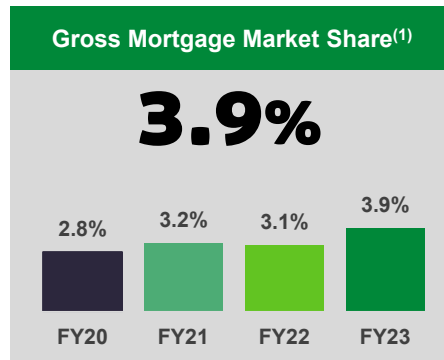
Succeeding in providing Real Help with Real Life means helping people find a place to call home, promoting financial wellbeing and delivering long term value to members. In 2023 we have delivered another set of strong results across the following areas:



A Place to Call Home



Financial Wellbeing



(1) Based on Bank of England total industry gross lending. Data period January – December 2023.

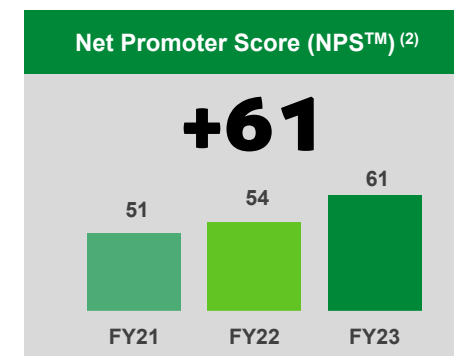
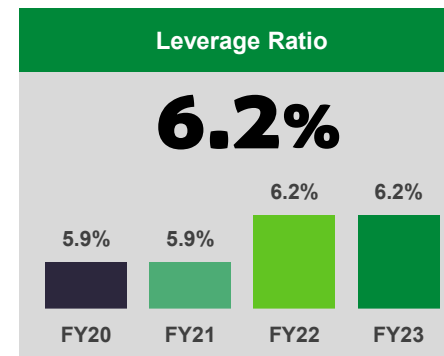
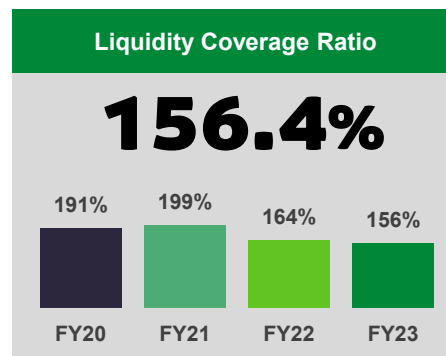
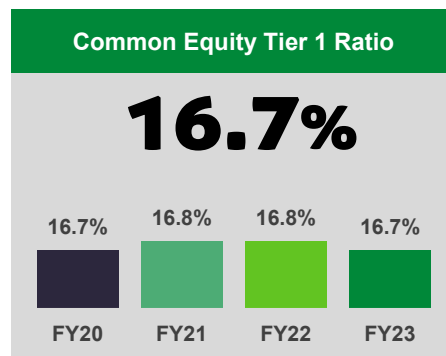
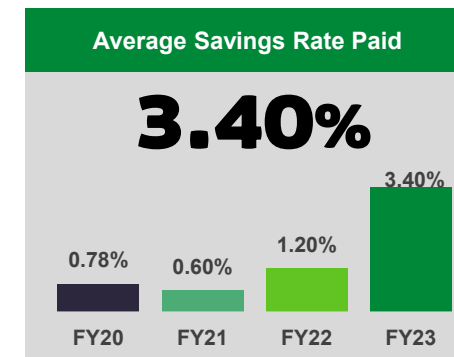
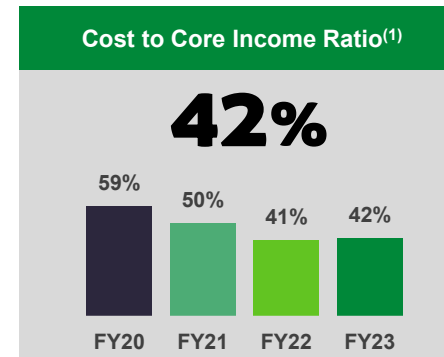
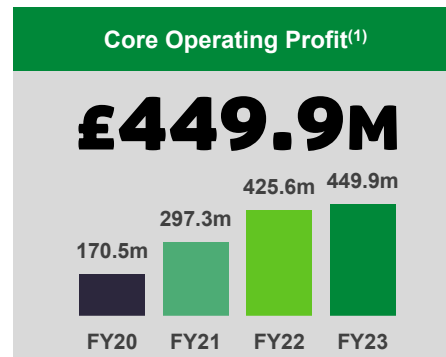
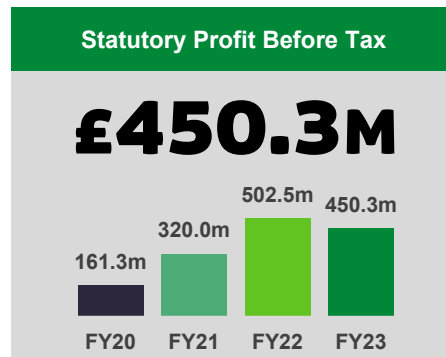
(2) YBS Group average savings rate compared to rest of market average rates. Data source: CACI's Current Account and Savings Database (CSDB), Stock. Data period: January – December 2023.

(3) Source: YBS analysis of BSA Household savings. Data period January – December 2023

DELIVERING MEMBER VALUE



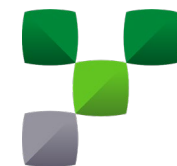
Member Value



(1) Definitions of alternative performance measures are provided in the glossary to the 2023 Annual Report and Accounts

(2) Net Promoter Score and NPS are trademarks of Bain & Company, Inc., Fred Reichheld and Satmetrix Systems, Inc. Data period January – December 2023, based on 58,586 responses.

FINANCIAL PERFORMANCE



**YORKSHIRE
BUILDING
SOCIETY**

PROFITABILITY REMAINS STRONG



Income Statement

£m	2021	2022	2023
Net interest income	537.4	724.1	786.0
Fair value volatility	26.7	75.6	(5.5)
Net realised gains	0.8	2.9	1.6
Other income	12.7	8.8	4.3
Total income	577.6	811.4	786.4
Management expenses	(274.5)	(298.7)	(332.7)
<i>Of which: Transformation Investment</i>	(18.3)	(26.4)	(42.2)
Impairments of loans and advances to customers	19.2	(6.0)	(4.0)
Movements in provisions	(2.3)	(4.2)	0.6
Statutory profit before tax	320.0	502.5	450.3
<i>Reverse out:</i>			
Fair value volatility	(19.1)	(74.9)	2.2
Historical fair value credit adj. on acquired loans	(3.2)	(2.4)	(2.4)
Non-core elements of restructuring provision	2.1	0.1	(0.2)
Other non-core items	(2.5)	0.3	-
Core operating profit	297.3	425.6	449.9

- Core operating profit rose to £449.9m (2022: £425.6m), supported by the rising interest rate environment and continued growth of our balance sheet, particularly within our savings book.
- The variance between statutory profit before tax & core operating profit has reduced significantly this year, due to a reduction in fair value volatility within the Society's balance sheet. This volatility relates primarily to mortgage pipeline swaps not yet in hedge relationships, as well as receive fixed swaps hedging fixed savings balances, which the Society does not place in hedge relationships. This volatility does not constitute any actual economic gain or loss to the Society.
- Overall management expenses were £332.7m (2022: £298.7m), owing to a higher than average pay award raising people costs, increased purposeful investment in change activities, and the effect of inflationary pressures on our cost base.

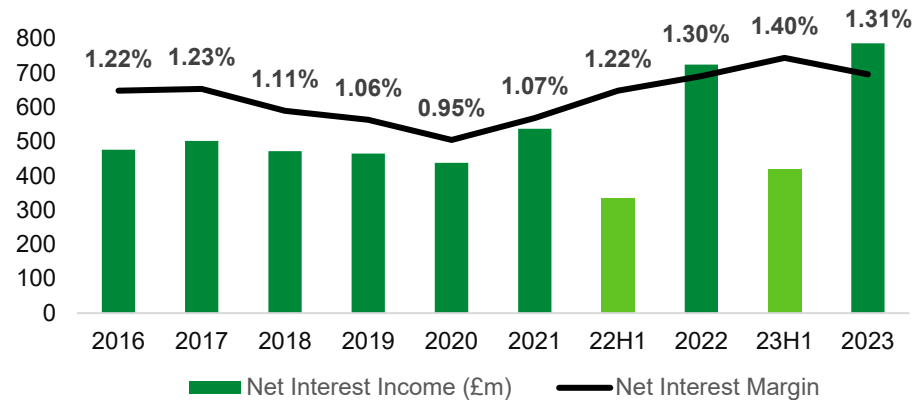
Key Metrics	2021	2022	2023
Net Interest Margin	1.07%	1.30%	1.31%
Cost / Mean Total Assets	0.55%	0.54%	0.56%
Cost of Risk¹	-0.1%	0.0%	0.0%

(1) The cost of risk measure has been calculated using the impairment charge for the year divided by the average balance over the period of which is 0.01% for 2023.

RESILIENT INCOME ENABLES US TO DELIVER VALUE TO MEMBERS

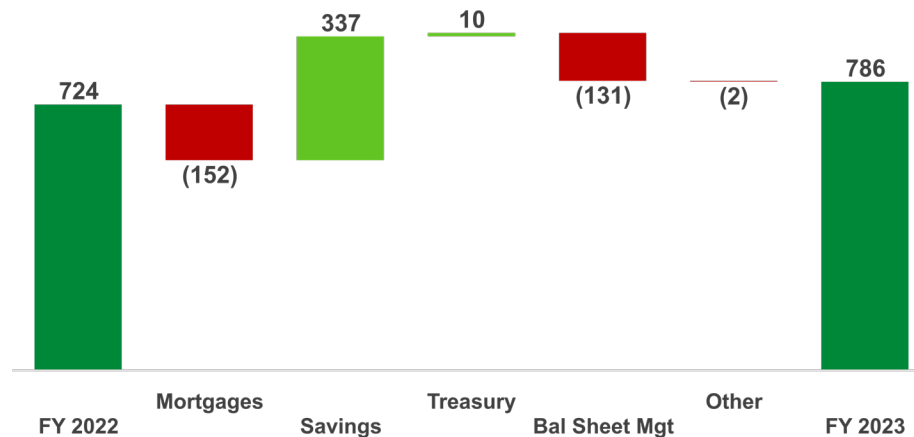


Net Interest Income & Net Interest Margin

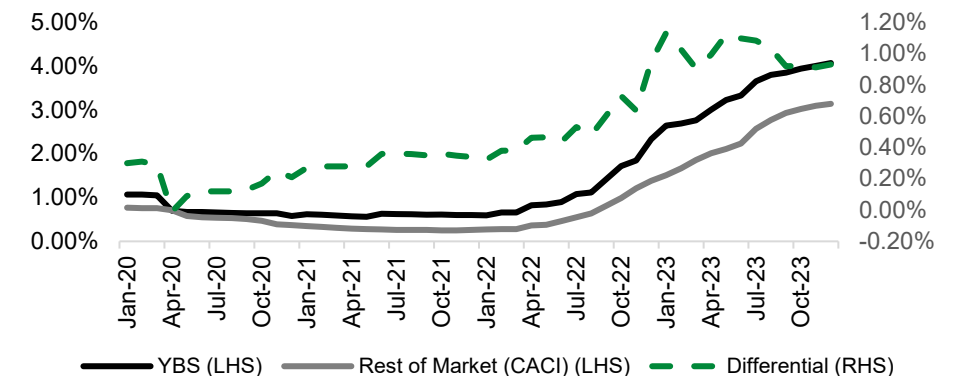


- Net interest income for 2023 was £786.0m, (2022: £724.1m), representing an improved net interest margin of 1.31%, an increase of 0.01pp compared to the equivalent period last year.
- Much like most of the industry, it is expected that the Society reached peak NIM in the first half of 2023 (1.4%), with headwinds from high margin mortgage business written in the lead up to the end of the stamp duty holiday in 2021 complimented by improved margin contribution from the savings book as rates have risen – this comes despite the Society having passed on c20% more of Bank Rate hikes than the market average over the last 24 months. Throughout H2 2023, much of the aforementioned high margin 2021 lending with a 2yr term has re-financed, compressing NIM.
- The minimum rate paid across our variable rate savings book was 3.45% at the end of 2023. We also delivered rates across the year that were on average 1.01% higher than the market average (FY 2022: 0.56%)⁽¹⁾.
- The reduced net income associated with Balance Sheet Management year-on-year is attributable to the impact of rising rates on the Society's Structural Hedge position.

Net Interest Income Drivers (£m)



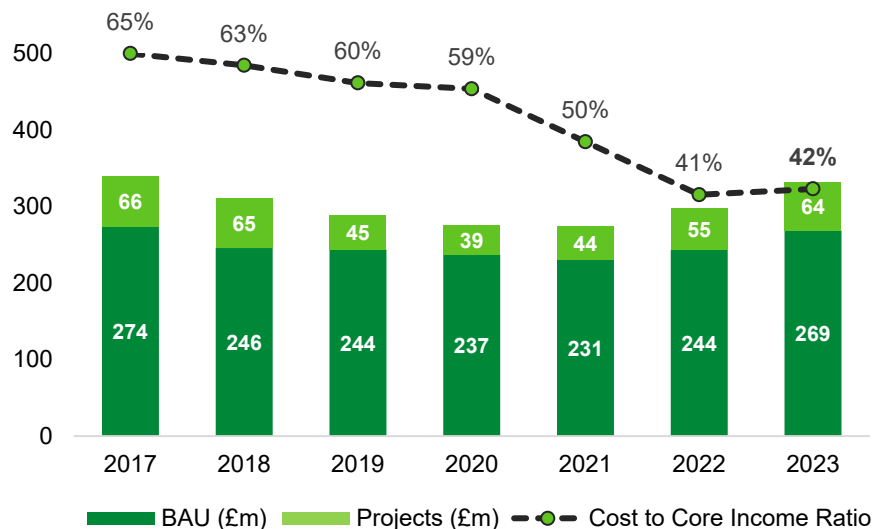
YBS Savings Rates vs Rest of Market



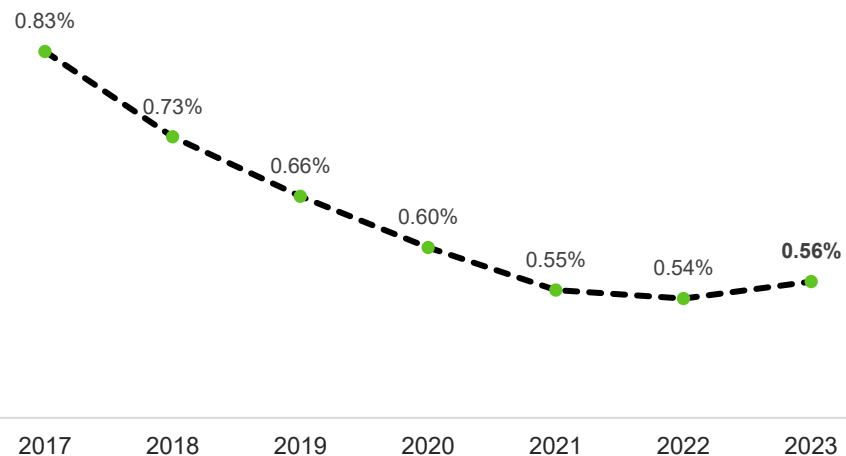
(1) YBS Group average savings rate compared to rest of market average rates. Data source: CACI's Current Account and Savings Database (CSDB), Stock. Data period: January – December 2023. Comparative period: January – December 2022.

CONTINUED COST DISCIPLINE

Society Management Expenses Split



Cost to Mean Assets Ratio



- Management expenses were £332.7m in 2023, an increase of £34m from the year prior. Cost to core income ratio therefore increased, rising to 42% (FY 2022: 41%), which reflects the growth in income relative to our cost base.
- This rise in management expenses is primarily driven by an increase in people costs, resulting from an above average pay award in the period and organisational design changes across the society, and combination of inflationary and investment led increases in IT spend. Growing marketing costs resulting from increased BOE mailing requirements as rates have risen and active marketing of margin generating savings products have also contributed to the increase in the period.
- We have also chosen to increase the pace of our customer experience investment, to expedite the delivery of key projects. With the wind down of the Transformation Roadmap and introduction of the T2 Programme at the end of 2023, total spend for the year was £42.2m (vs overall project spending of £64m), which has benefitted the following areas:
 - Payments** – good progress with the introduction of Confirmation of Payee and work on Faster Payments to deliver a more agile payments infrastructure and streamlined payments process that will allow members to service their accounts safely and more efficiently.
 - Mortgages** – continued work to further utilise our primary MSO platform, improving operational efficiency and de-risking our IT estate.
 - Savings** - enabling same day, instant account access, creation of new self-serve customer journeys and the launch of a third-party identify verification process through HooYu.

WE MAINTAIN A LOW RISK, WELL CAPITALISED BALANCE SHEET



Balance Sheet

£bn	2021	2022	2023
Liquid assets	10.0	12.5	12.8
Loans and advances to customers	41.9	43.7	46.2
Other assets	0.8	2.6	2.0
Total assets	52.7	58.8	61.0
Shares-retail savings	35.5	42.0	47.1
Wholesale funding and other deposits	7.2	8.4	6.8
Government borrowing	5.7	3.2	1.0
Subordinated liabilities	0.9	1.0	1.6
Other liabilities	0.3	0.8	0.8
Total liabilities	49.6	55.4	57.3
Members' interest and equity	3.1	3.4	3.7
Total members' interest, equity and liabilities	52.7	58.8	61.0

- Overall balance sheet growth achieved in 2023 stands at 3.7% (2022: 11.6%), primarily driven by savings growth (£5.1bn), but offset by the Society's timely exit from its TFSME exposure.
- Growth in mortgage balances was higher in 2023 at £2.5 billion (2022: £1.8 billion). Disruption to mortgage market in late 2022 resulted in a smaller pipeline of new lending being carried forward into 2023, however no further major disruption to this market occurred across 2023, supporting growth.
- Net savings flows continued to perform strongly; balance growth was £5.1 billion in the year (2022: £6.5 billion). The strength of our propositions, further increases to our back-book rates, and the widening of our rate differential to the market continued to support our growth.
- The Society has repaid £2.15bn of TFSME drawings in 2023, leaving £1bn outstanding.

Key Metrics	2021	2022	2023
CET1 Ratio	16.8%	16.8%	16.7%
UK Leverage Ratio	5.9%	6.2%	6.2%
LCR	199%	164%	156%
Loan to Deposit Ratio	117%	106%	98%

ASSET QUALITY

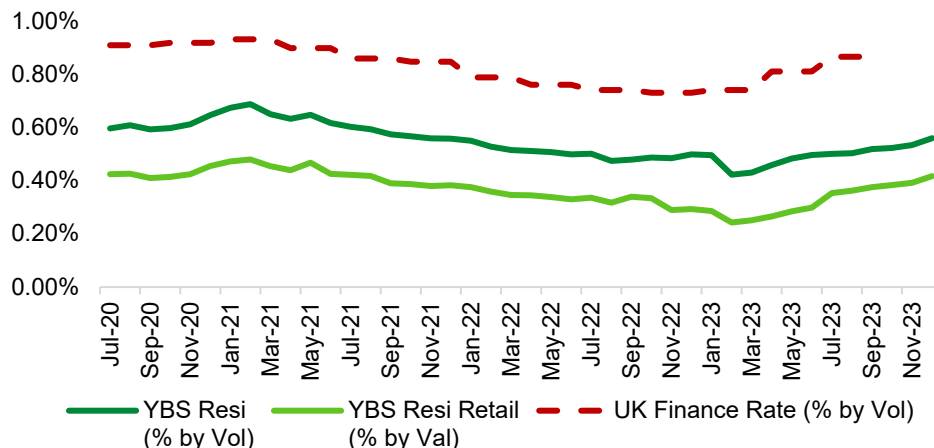


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RESIDENTIAL MORTGAGE BOOK CREDIT QUALITY CONTINUES TO OUTPERFORM THE INDUSTRY

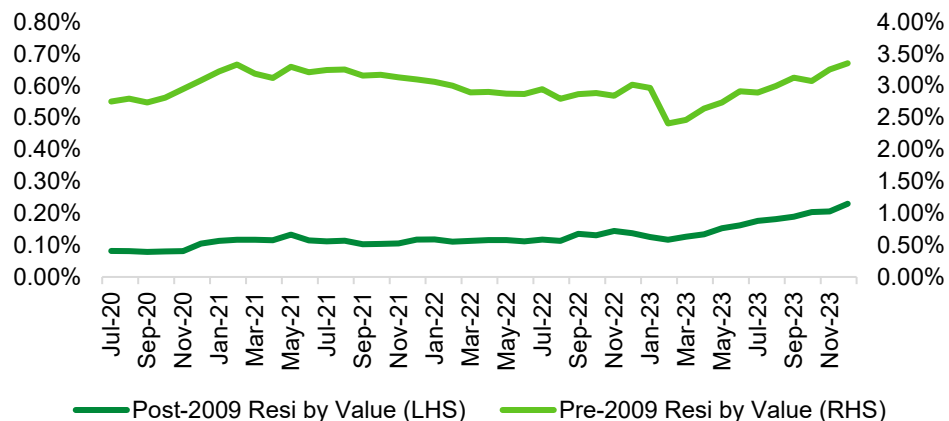


Residential Retail Lending Book >3m Arrears Rate Including Possessions vs Market

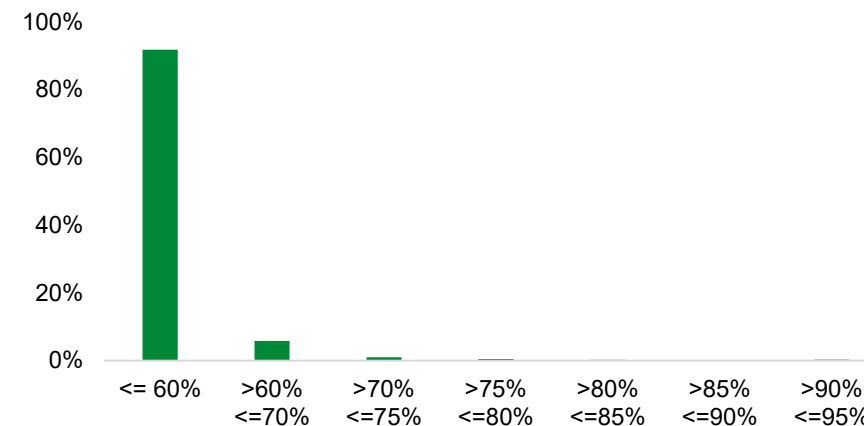


- The Society's mortgage book continues to perform very well with arrears levels significantly below the industry average. There has been a small rising trend for arrears across the second half of 2023, however overall levels remain extremely low by historical standards.
- The >3 month arrears rate including possessions (by value) increased slightly to 0.42% at the end of 2023 (December 2022: 0.29%).
- Problem loans continue to consist almost exclusively of pre-2009 originations. >3 month arrears rate including possessions (by value) for this vintage at the end of 2023 were 3.35%, substantially higher than the post-2009 rate of 0.23%.
- Pre-2009 originations represent just 6% of the total book with an average indexed LTV of 25.6%. Greater than 90% of pre-2009 loans have an indexed LTV of less than 60%.

Residential Retail Lending Book >3m Arrears Rate Including Possessions Vintage



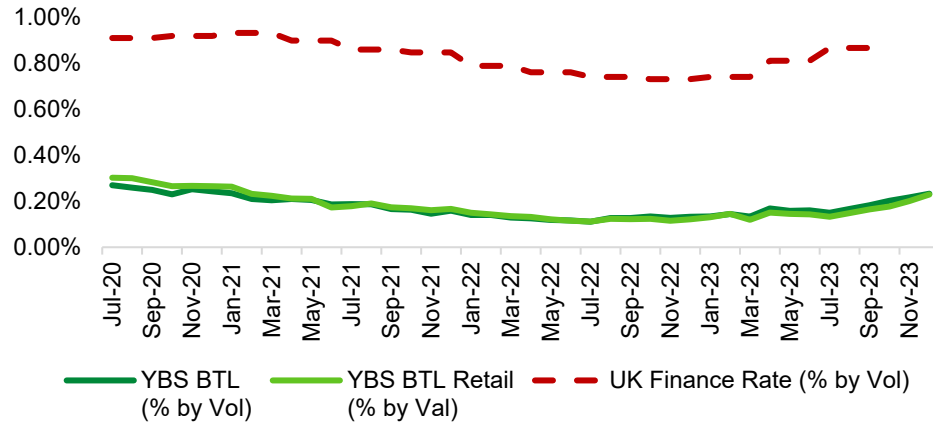
Pre-2009 Residential Retail Lending by Indexed LTV (by Value)



BTL MORTGAGE BOOK CREDIT QUALITY REMAINS ROBUST

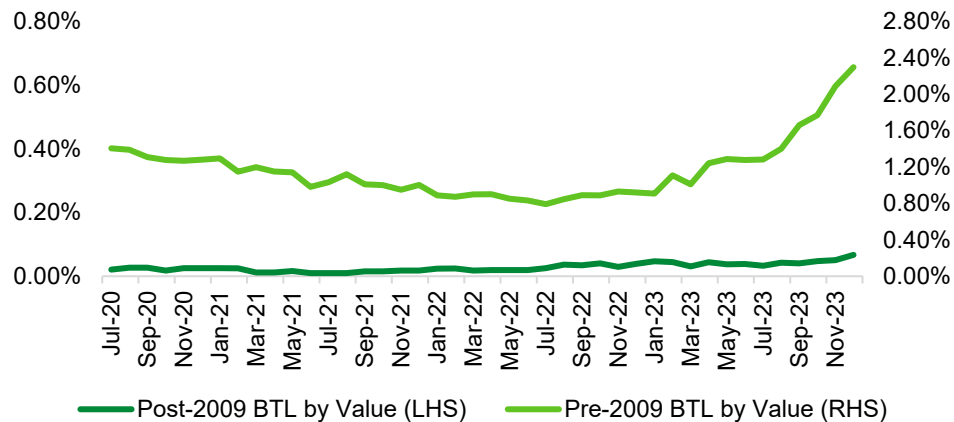


BTL Lending Book >3m Arrears Rate Including Possessions vs Market



- The Society's BTL portfolio, like our residential mortgage book, is performing well.
- Arrears are well below the UK Finance rate and at the end of 2023, the >3 month arrears rate including possessions (by value) was just 0.23%.

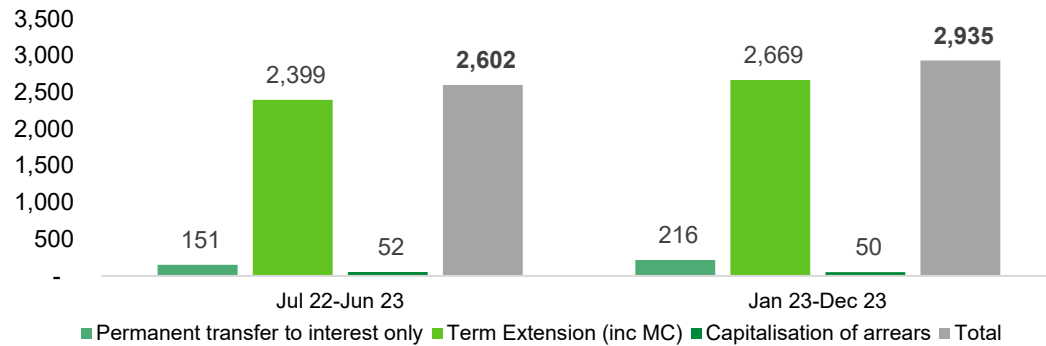
BTL Lending Book >3m Arrears Rate Including Possessions vs Market



- Pre-2009 lending remains the primary driver of arrears, with >3 month arrears rate including possessions (by value) for this vintage being 2.30% at the end of 2023. In comparison the post-2009 arrears rate was just 0.07%.
- Although the 0.9% increase in pre-2009 >3 month arrears over 2023 seems significant at face value, this percentage is quoted relative to the size of the pre-2009 BTL book & actually only constitutes an increase of 42 accounts (with a total balance of £6.5m), with represents only 0.07% of the total BTL book.
- Pre-2009 BTL originations represent c7% of the total BTL book, with just under 90% of these having an indexed LTV of less than 60%.

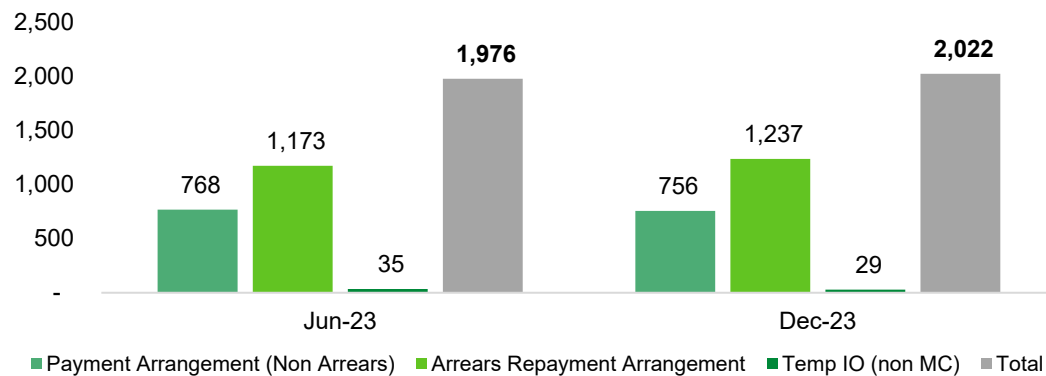
OVERALL FORBEARANCE HAS BEEN STABLE, AWAY FROM THE MORTGAGE CHARTER

Total One-Off Forbearance - # Cases in preceding 12m

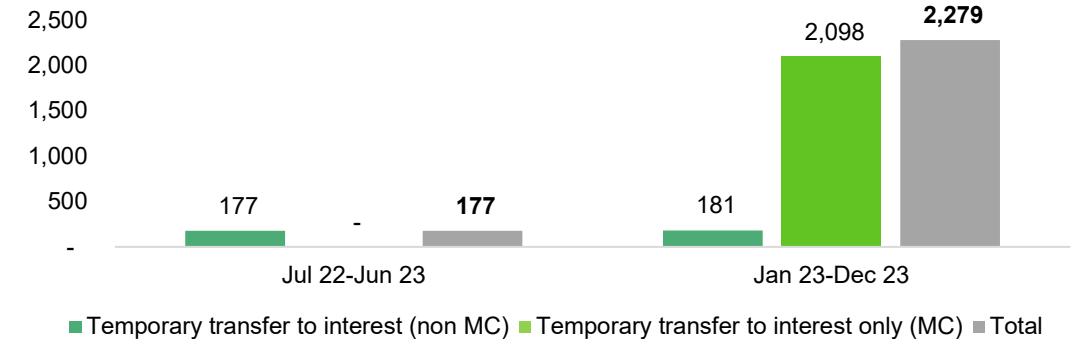


- Overall forbearance levels have remained relatively stable between half year & full year 2023. This is true for both one-off forbearance measures, such as capitalisation of arrears & also ongoing agreements such as payment arrangements.
- Temporary Interest Only cases which have been granted through the mortgage charter have not been classified as forbearance within the Society's analysis. This is in line with the definition of the mortgage charter.
- Over the course of 2023, c2,300 temporary transfers to interest only were granted by the Society, with c92% of these being granted through the mortgage charter.

Total Ongoing Forbearance - # Live Cases¹



Temp IO - # Cases in preceding 12m



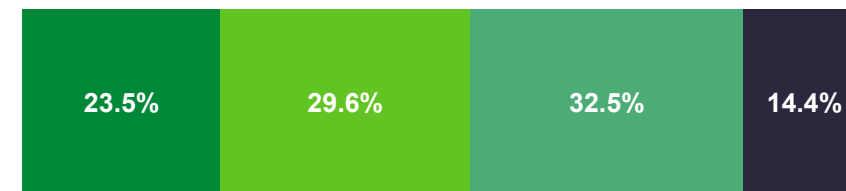
(1) Temp transfer to IO via mortgage charter not included

OVERALL MORTGAGE PORTFOLIO

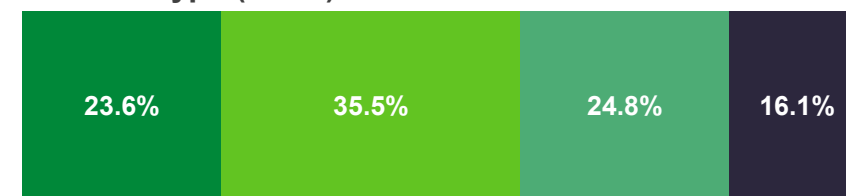
LTV Distribution of Residential Mortgage Portfolio by Value



Residential Mortgage Portfolio Customer Type (New Lending¹)

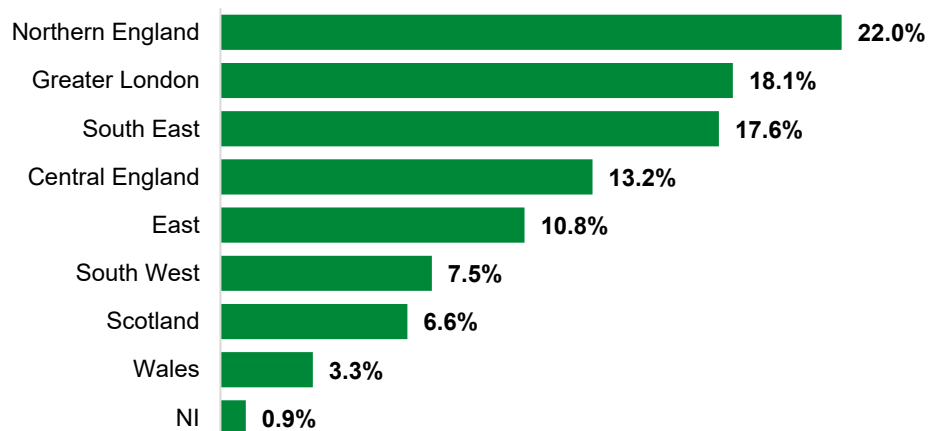


Residential Mortgage Portfolio Customer Type (Book)



■ First time buyer ■ Other buyers e.g. movers ■ Re-mortgage ■ Buy-to-let

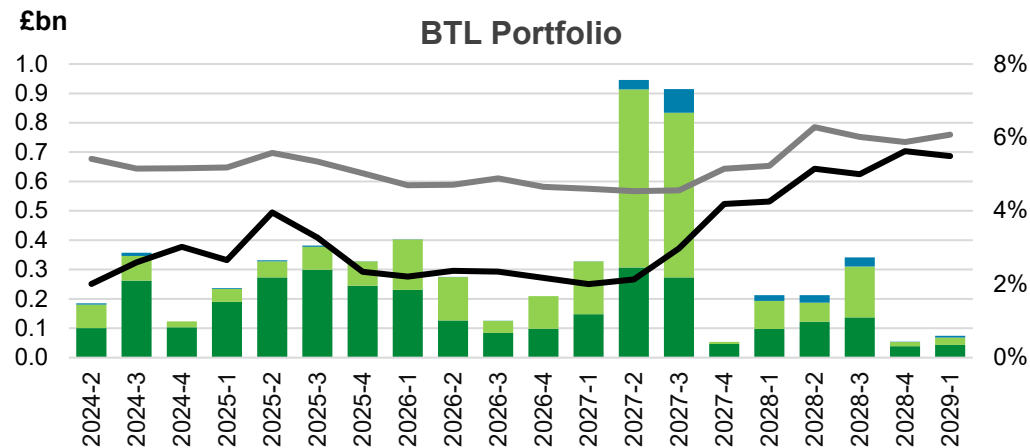
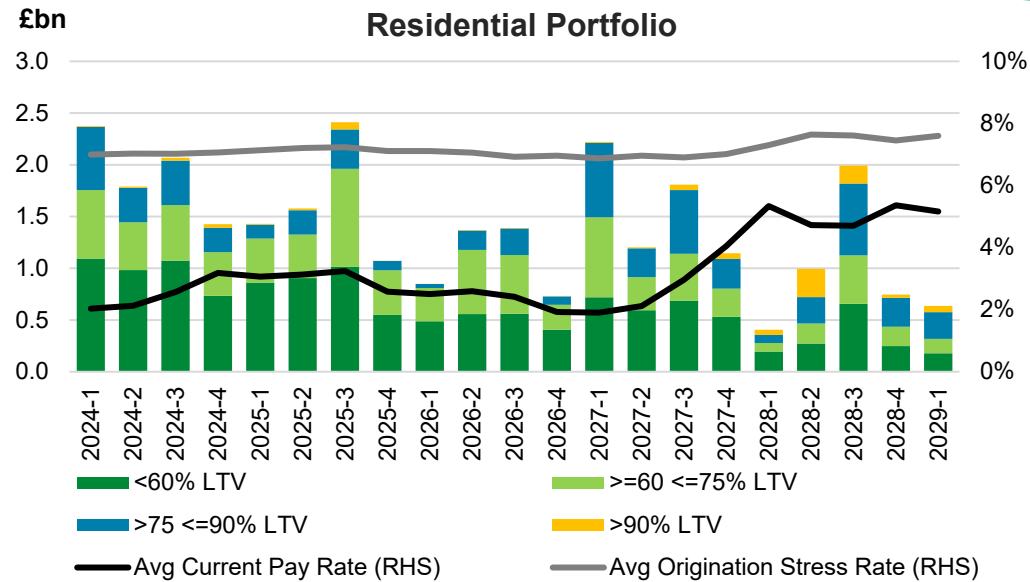
Region Split of Residential Mortgage Portfolio by Value



- The Society adopts a low risk strategy with all retail mortgages secured against residential property.
- The average indexed LTV of the retail mortgage book is 49.0%, while the average LTV of new retail lending across 2023 was 67.2%. For buy-to-let, these figures are 54.8% and 58.9% respectively.
- The regional distribution of mortgage stock is broadly aligned with the UK mortgage market.
- The total mortgage portfolio consists of Residential Prime (79.8%), Retail Buy-To-Let (15.4%), Commercial Lending (4.0%), Social Housing (0.4%) and Residential Sub-Prime/Self-Cert (0.4%).
- Applications have remained high in 2023, though not as high as the same period in 2022. Gross lending was £9.2bn (2022: £10.3bn).

(1) New retail lending for period: January 2023 – December 2023

MORTGAGE MATURITY PROFILES



- Circa 26% of residential mortgage balances reprice in 2024.
- The entire residential mortgage portfolio has an average stressed interest rate at origination of c7% or over.
- Given the current rates environment, many customers will be moving to higher rates following the maturity of their existing deal, however this is likely to be on a lower LTV product and still well below their stressed rate at origination.
- The average interest coverage across the BTL portfolio at the stressed rate is 507%. At product rate, the average interest coverage rises to 853%.
- For new originations, the minimum interest coverage is between 125% and 145% dependant on product type.

IMPAIRMENT OF FINANCIAL ASSETS – CONSERVATIVE MACROECONOMIC ASSUMPTIONS



Scenario / Weighting	ECL (£m)	Assumption (%)	2024	2025	2026	2027	2028	5-Year Average
Upside (5%)	35.3	HPI	2.0	3.0	3.5	4.0	4.5	3.4
		GDP	1.5	1.8	2.0	1.9	1.9	1.8
		Unemployment	4.0	4.0	4.0	4.0	4.0	4.0
		Base rate	4.8	4.0	3.5	3.5	3.3	4.0
Core (40%)	38.7	HPI	(4.0)	2.0	3.0	3.5	4.0	1.7
		GDP	0.3	0.8	1.0	1.2	1.3	1.0
		Unemployment	5.0	4.8	4.6	4.4	4.0	4.6
		Base rate	5.0	4.5	4.3	4.3	4.0	4.5
Downturn (35%)	63.9	HPI	(7.5)	(4.0)	2.5	0.5	1.2	(1.5)
		GDP	(0.1)	0.1	0.1	0.2	0.3	0.2
		Unemployment	6.5	6.0	5.8	5.5	5.0	5.8
		Base rate	6.0	5.5	5.5	4.0	3.5	5.1
Severe Downturn (20%)	102.1	HPI	(12.0)	(12.5)	(6.0)	(1.0)	0.5	(6.4)
		GDP	(4.5)	(1.5)	-	0.5	1.0	(0.8)
		Unemployment	7.0	9.0	8.0	7.0	6.5	7.6
		Base rate	7.0	6.0	5.5	5.0	5.0	5.8
Probability WA	60.0	HPI	(6.5)	(3.0)	1.0	1.6	2.4	
		Unemployment	5.9	6.0	5.7	5.3	4.9	

- The core scenario is the Group's best estimate of how the UK economy will evolve and is aligned with the central scenario used in the Group's financial planning processes.
- The downturn scenario can be characterised as a stagflation scenario, with high inflation and low growth. In this scenario the economy continues in a technical recession in the first half of 2024 and growth remains low thereafter. Inflation is embedded in the economy and remains above the 2% target throughout the scenario, interest rates continue to rise despite the recessionary conditions. Unemployment rises to 6.5% as a result, and house prices fall in both 2024 and 2025.

EXPECTED CREDIT LOSSES

	Gross Lending (£m)	Core ECL (£m)	PMA (£m)	Total ECL (£m)	Coverage	Avg LTV
Stage 1	41,597.7	5.5	3.0	8.5	-	50.2%
Stage 2	4,521.8	13.4	13.1	26.5	0.6%	36.5%
Stage 3	409.4	14.3	(0.5)	13.8	3.4%	42.5%
POCI	339.7	11.2	-	11.2	3.3%	40.1%
Total FY 2023	46,868.6	44.4	15.6	60.0	0.1%	49.0%

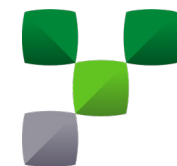
	Gross Lending (£m)	Core ECL (£m)	PMA (£m)	Total ECL (£m)	Coverage	Avg LTV
Stage 1	40,251.1	4.5	3.0	7.5	-	49.0%
Stage 2	4,277.3	8.2	18.1	26.3	0.6%	33.7%
Stage 3	338.3	7.9	3.4	11.3	3.3%	39.4%
POCI	385.4	13.3	-	13.3	3.5%	40.5%
Total FY 2022	45,251.1	33.9	24.5	58.4	0.1%	46.8%

2023 v 2022	1,617.5	10.5	(8.9)	1.6	0.0%	2.2%
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- The Group has £339.7m of POCI loans (FY 2022: £385.4m), representing just 0.7% of the loan book. A substantial proportion of POCI balances (85%), were they not required to be classified as stage 3 by accounting standards, would transfer to other stages.
- 69.4% (FY 2022: 71.9%) of POCI balances have been fully up to date for the last 24 months and only 14.6% (FY 2022: 12.0%) of balances would be classified as in default. The POCI book is deemed to be low risk, with an average LTV of 40.1%.
- Post model adjustments ('PMA') are applied when an increase in credit risk is identified that is not effectively captured in the core expected credit loss models.
- Inflation is not a direct input into the underlying ECL models and, as a result, an Affordability PMA has been applied to reflect the risks of rising inflation, and its impact on customers' ability to meet mortgage repayments.
- The Model Performance PMA aims to correct for the models limited sensitivity to different economic scenarios as a result of the limited default history.
- 'Other' PMAs include adjustments for factors where assumptions either cannot be considered within the model or are restricted by when external data is available. Such variables include House Price Volatility & Climate Risk.

Post Model Adjustments (£m)	FY 2022	FY 2023	Movement
Affordability	10.8	7.1	(3.7)
Model Performance	6.6	10.0	3.4
Other	7.1	(1.5)	(8.6)
Total	24.5	15.6	(8.9)

SAVINGS PERFORMANCE

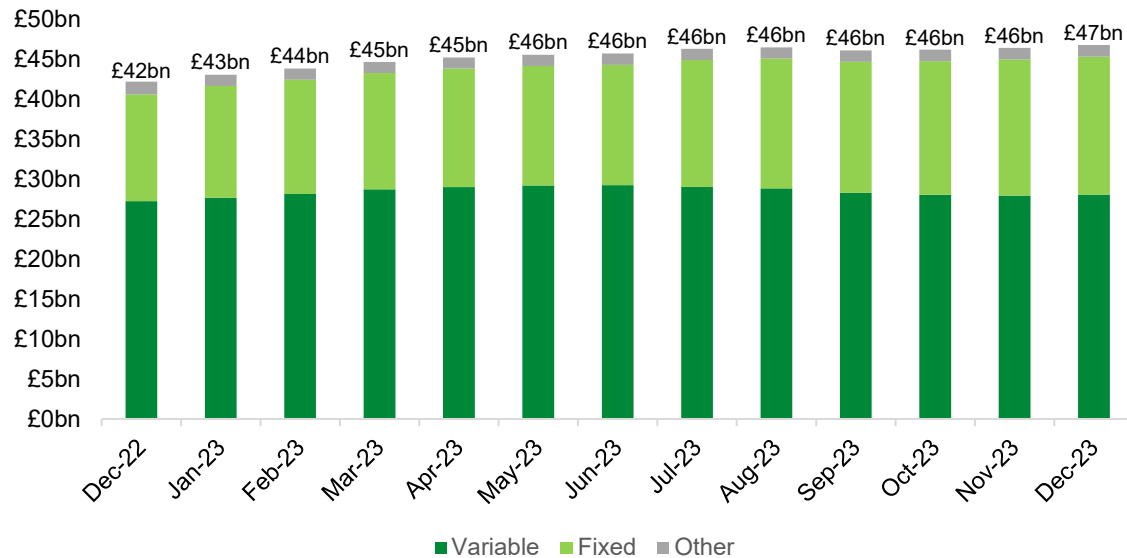


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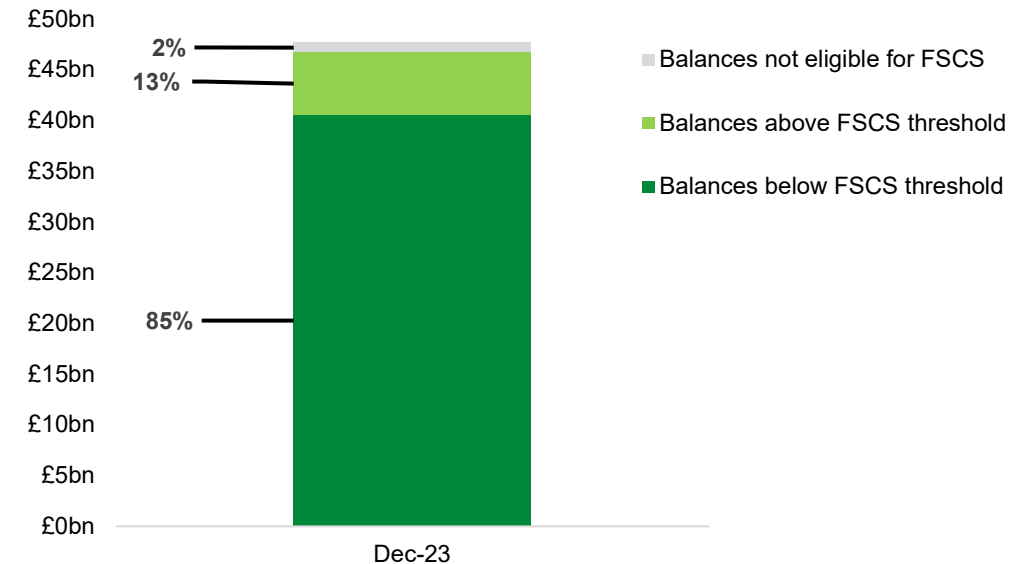
THE SAVINGS BOOK HAS CONTINUED TO GROW, SUPPORTED BY STABLE ADMIN BALANCES



Savings Balance Growth



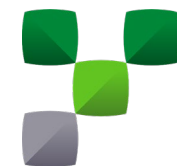
Deposit Book - FSCS Coverage



- The savings book grew by c£5bn across 2023, with growth in fixed deposits supported by a strong & granular base of sticky administered rate savings balances. YBS continued its strategy to reward its savers in 2023, paying rates which were on average 101bps¹ above the market average. The Society's strategy to pass on the majority of base rate increases across 2023 has also helped to protect the administered rate book, limiting churn into fixed rate deposits across 2023 to just c6% of the total variable book.
- The vast majority of the Society's savings balances are covered under the FSCS scheme, increasing their stickiness in a stress. Of the 15% that are not covered, 86% (13% of the total book) were not covered due to constituting the portion of a single customers balance that was >£85k, whilst the other 14% (2% of the total book) were ineligible for coverage.

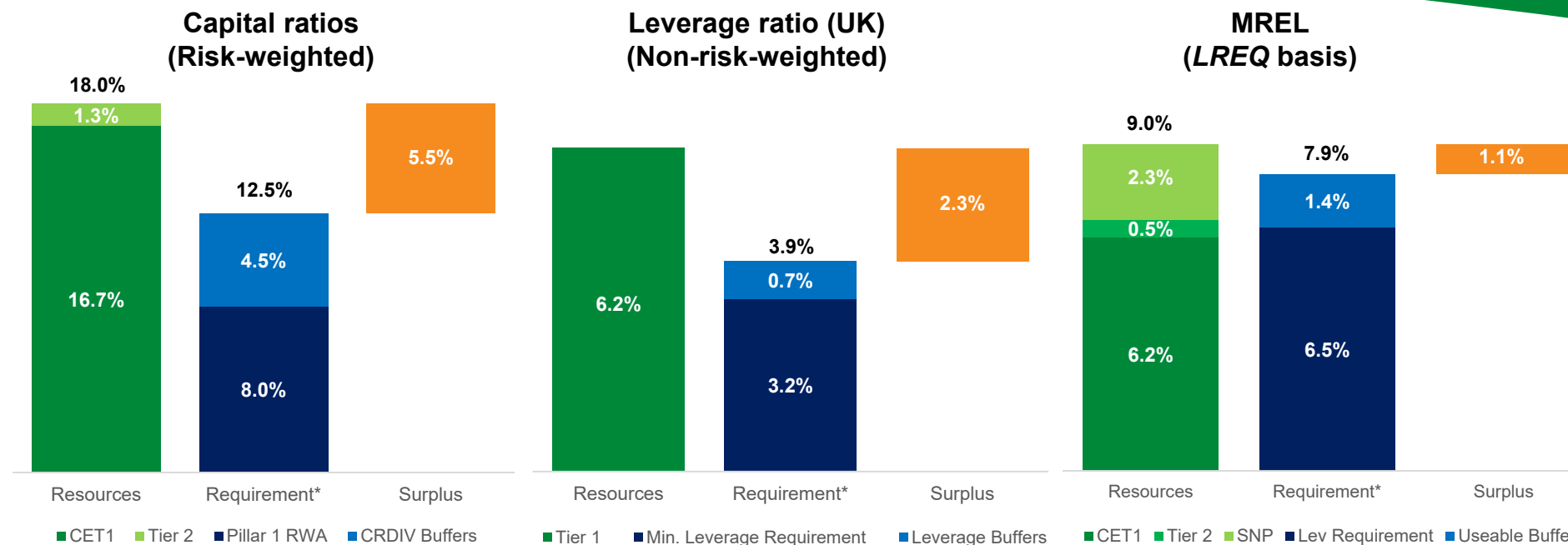
(1) YBS Group average savings rate compared to rest of market average rates. Data source: CACI's Current Account and Savings Database (CSDB), Stock. Data period: January – December 2023.

CAPITAL & LIQUIDITY



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THE SOCIETY MAINTAINS A HEALTHY BUFFER ABOVE ITS REGULATORY CAPITAL REQUIREMENTS

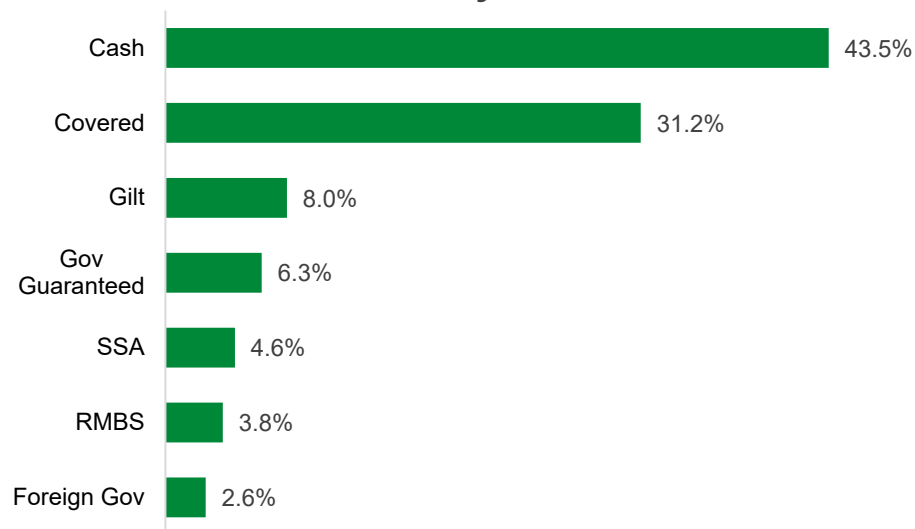


- Financial strength** - The Society's latest reported capital position at Year-End 2024 (including: full-year audited profits) demonstrates we are adequately capitalised and continue to maintain sufficient headroom for key measures relative to our minimum regulatory requirements (on a risk-weighted, non-risk-weighted, and MREL *LREQ* basis). The charts above include the revised UK Countercyclical Buffer (CCyB) rate which increased from 1.0% to 2.0% in July 2023.
- MREL (*LREQ* basis)** - As we move closer to *LREQ* status, MREL headroom is expected to be leverage-constrained and the maximum benefit to our surplus that can be achieved from IRB accreditation will be capped due to the application of the 'Useable buffer' methodology.
- Basel 3.1** - The PRA are consulting on the implementation of Basel 3.1 (CP16/22) and are expected to continue providing further guidance on the final rules in Q2-2024 as we approach the go-live date of 1 July 2025. Based on the current draft guidance, we expect the Society will benefit from a slight reduction in Pillar 1 RWAs which will drive an increase in our risk-weighted capital ratios.

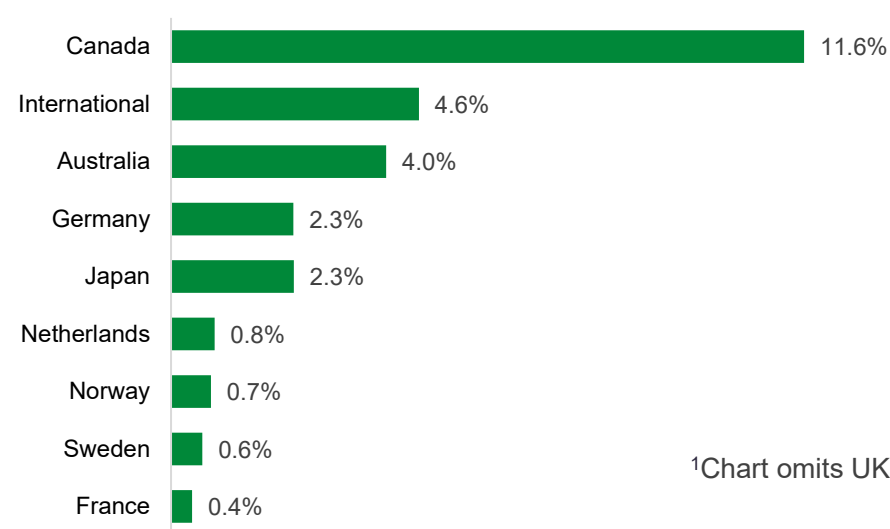
LARGE DIVERSE HQLA PORTFOLIO



HQLA Breakdown by Asset Class¹



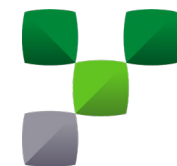
HQLA Breakdown by Region¹



¹Chart omits UK exposure, 72.8%

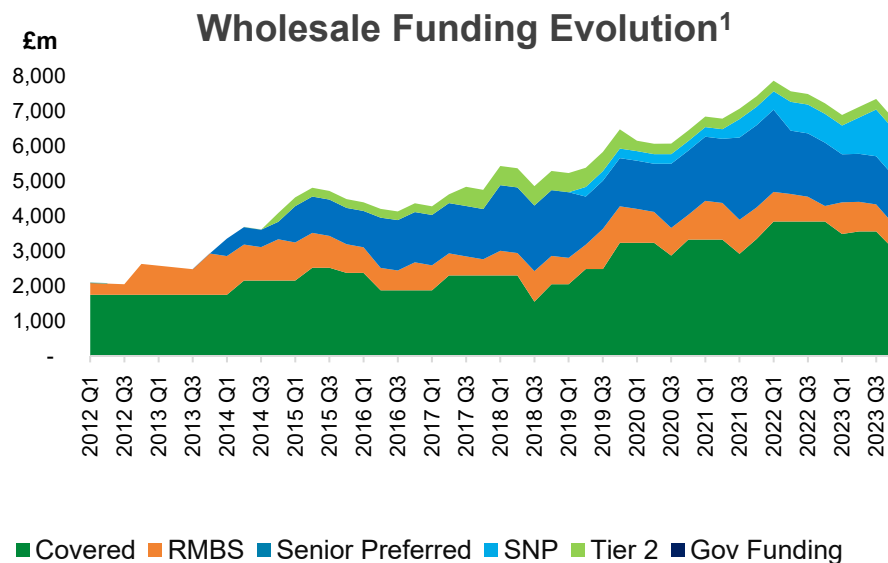
- The Society maintains a large high quality liquid asset portfolio totalling c£10.7bn, well diversified by asset class and geographic region.
- 45% of the HQLA portfolio is rated AAA, with the remaining 56% rated between AA+ and A.
- The Society's liquidity coverage ratio at the end of 2023 was 156% (FY 2022: 164%), well in excess of the regulatory minimum.

WHOLESALE FUNDING

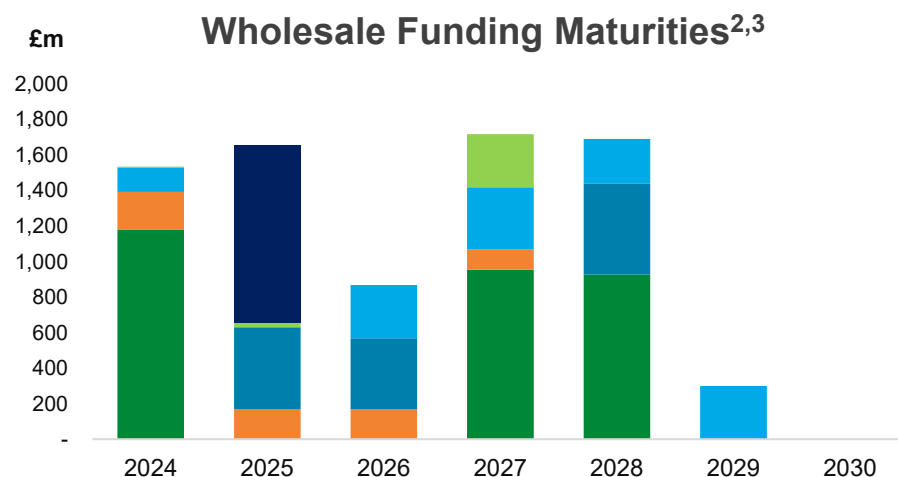


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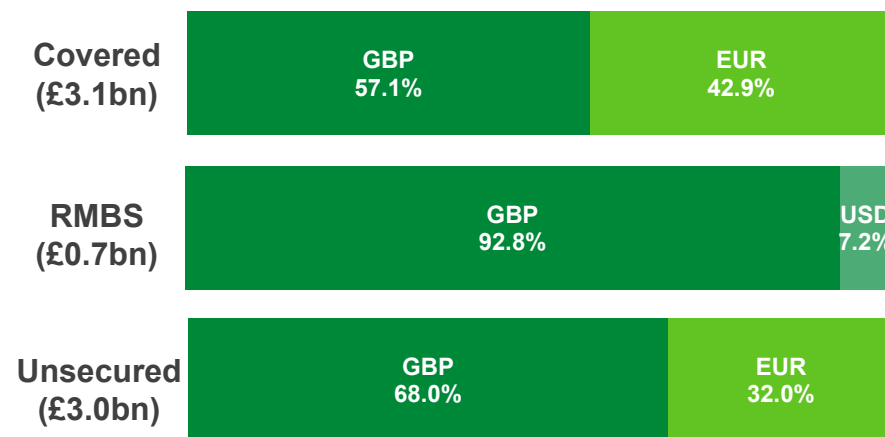
WHOLESALE FUNDING PROFILE



- As a Building Society, our funding mix primarily comprises retail deposits, however we maintain access to our core wholesale funding markets in a range of currencies to diversify our funding base.
- The Society has been active across 2023, with the successful re-issue of our previously retained Brass 11 RMBS transaction in January, a GBP SNP trade combined with an LME in May, a GBP Covered Bond in June and most recently a further GBP SNP issuance in September.
- The Society repaid £2.15bn in TFSME drawings in 2023, leaving £1bn outstanding.
- Expected secured funding volumes for the Society across 2024 are anticipated to be in the range of £0.75-1.5bn. The Society may also consider unsecured funding options.



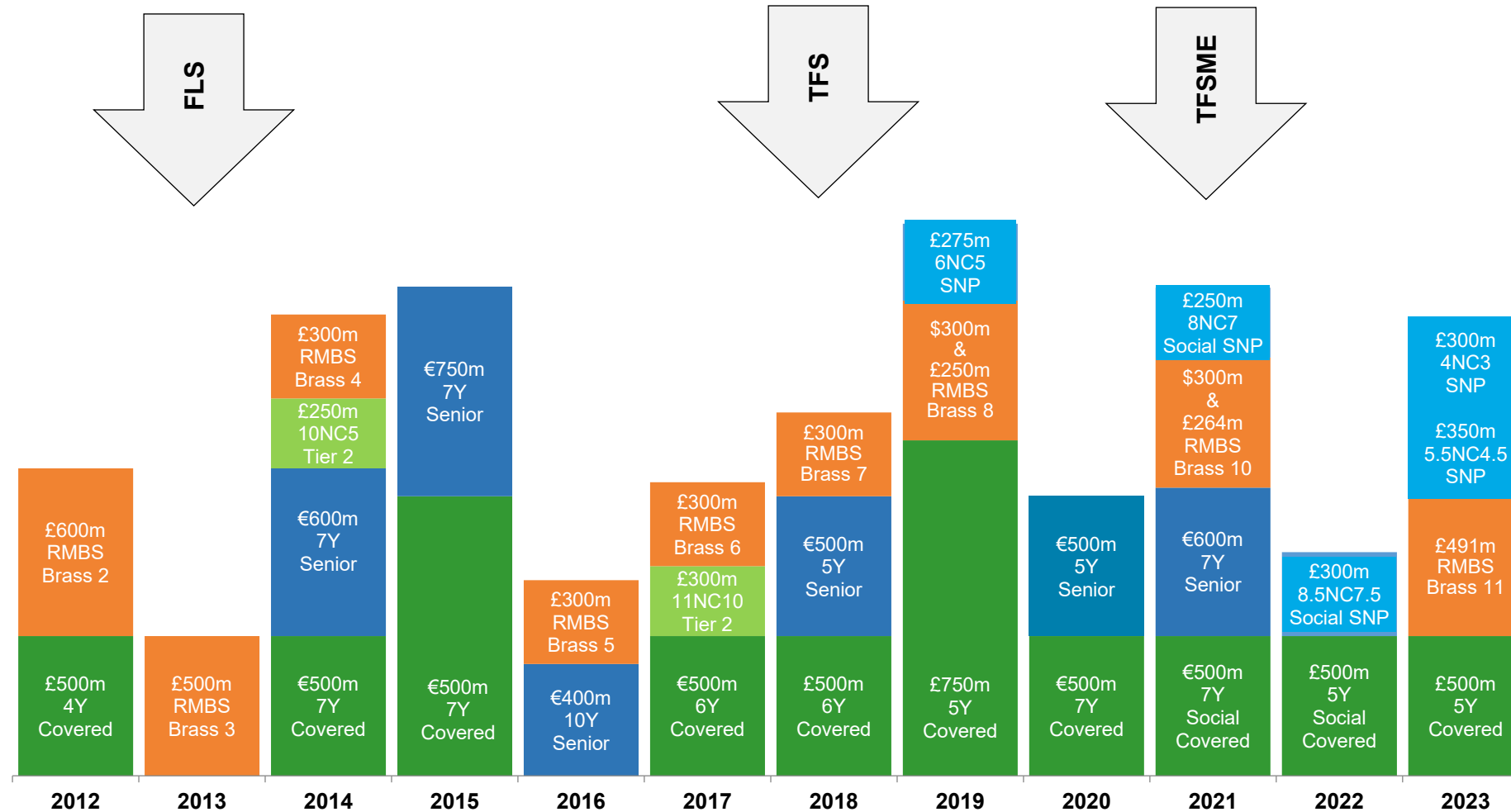
Outstanding Wholesale Funding by Currency²



(1) Central bank funding omitted
 (2) As at end of 2023
 (3) Maturity assumed at call date rather than final maturity date

WHOLESALE FUNDING ISSUANCE HISTORY

Regular issuance history demonstrating our commitment to core wholesale funding markets in GBP, EUR and USD, which we have continued in to 2023.



ENVIRONMENTAL SOCIAL & GOVERNANCE



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- The Society is currently updating its ESG strategy and setting new KPIs and targets for 2024, which will be officially introduced in the 2023 ESG Report published in June.
- In H2 2023, we conducted a full materiality assessment that captured qualitative and quantitative insight data from just under 2,000 key internal and external stakeholders. The output of the assessment is being used to identify the material topics which will sit within our four priority pillars, helping set the focus of what areas we will be focusing on over the next few years.
- The 2022 ESG Report was published in June 2023 and can be found [here](#).

2023 ESG GOALS AND PERFORMANCE



ESG Theme	2023 Goal	2023 Performance
Home ownership	3.5%	4.2% ¹ market share – people supported to have a place to home in 2023
Financial resilience	100,000	A further 159,046 people opened a new access savings account, including Salary Finance
Community Impact	36,000	A further 45,457 people across our communities received personal financial wellbeing support
	£400,000	A total of £557,221 was contributed by members/ colleagues to charities and good causes
Flexible Access to Products and Services	+55	We increased our Promoter Score to +61
Responsible Operations	<3.5 / <7	We achieved 0.88 of complaints per 1,000 saving customers and 5.68 of complaints per 1,000 mortgages customers
Talent attraction and retention	>40%	49.9% of grade C+ above roles filled internally
	>8.5	Overall, colleagues scored engagement at 8.6. Putting us in the upper quartile of engagement for financial services.
Diversity, equity and inclusion	8%	7.3% colleagues from Black, Asian and ethnically diverse backgrounds in senior management
	50% (+/-5%)	49.3% of senior management are female, in line with our 50:50 Women in Finance charter commitment
Pathways to net-zero	Scope 1 & 2 Net Zero by 2035	We have reduced our Scope 1 & 2 footprint by 99.95% (since baseline of 2012) using market-based measurements, reflecting our continuing procurement of renewable energy.

- The table above features a selection of our ESG measures and goals that were published for the first time in our 2022 ESG report.
- We have 26 different measures across our six priority areas, which will be reported against on annual basis externally and are tracked internally by the ESG Committee on a quarterly basis.
- We're refining and enhancing our ESG measures and goals for 2024, in alignment with with our updated ESG strategy that was developed after conducting our 2023 materiality assessment.

(1) Based on CACI application data, January 2023-December 2023.

2023 Progress

Strengthened governance: Established a Forum for senior leaders and two Working Groups for subject matter experts.

Recruited a team: YBS now has a dedicated Environmental Sustainability team driving progress against our commitments.

Energy Performance Certificates (EPCs): 59% data coverage across residential mortgage book, up 3 percentage points since 2022.

2024 Actions

Financed Emissions: Disclose the emissions of our mortgage portfolio in our 2023 ESG Report (published June 2024).

Scenario analysis and risk appetite: Refresh and rerun the climate model, helping inform review of risk appetite.

Training: Rollout Society-wide carbon literacy training.

Climate Champions: Launch Climate Champion Network to embed climate knowledge.

Customers: Energy-related product in the pipeline, along with further communications around home energy efficiency.

The Society's commitment to combating climate change is underpinned by the following principles:

Alignment to our purpose:

- Our approach to managing the risks and opportunities of climate change will keep our purpose to provide **Real Help with Real Life** as its core.

Products:

- **Energy-related additional loan:** Rewards existing customers with discounted rates for implementing energy-related home improvements.

Collaboration:

- YBS collaborates with the **Building Societies Association Green Finance Taskforce** to help develop climate messaging from the sector & lobby political stakeholders.
- YBS continues to partner with the **Yorkshire & Humber Climate Commission** to deliver expertise, local relevance and collaboration opportunities.
- YBS regularly engages with the **Green Finance Institute (GFI)** to discuss green propositions and consumer insight.

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Nikki Young

Director of Finance

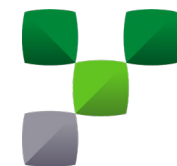
Email: nxyoung@ybs.co.uk

Tel: +44 (0)1274 472620



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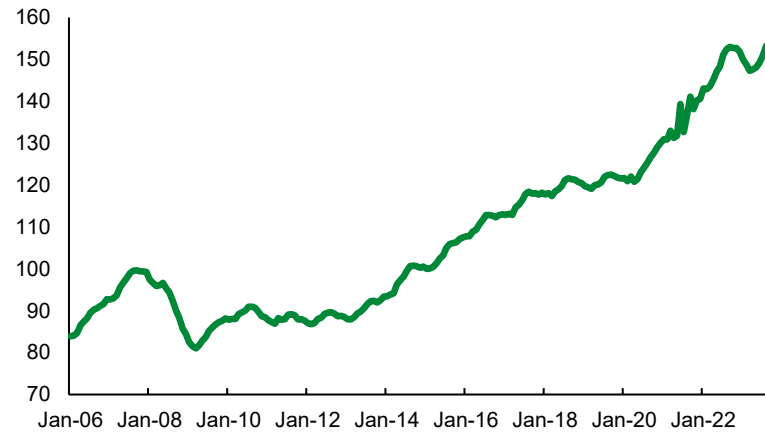
APPENDIX



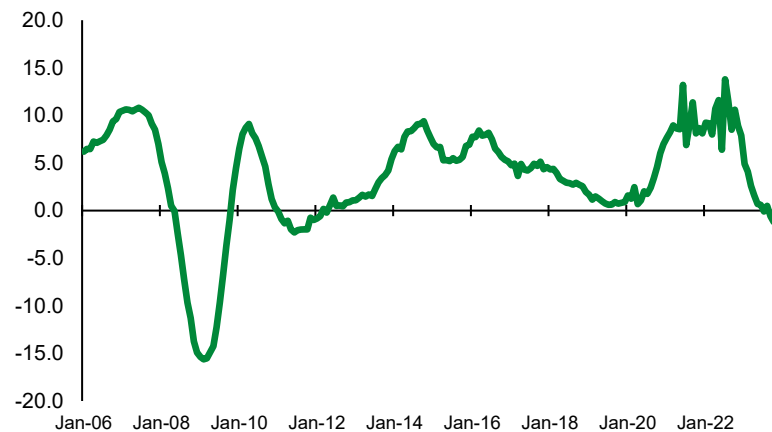
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UK HOUSING MARKET OVERVIEW

UK House Price Index¹



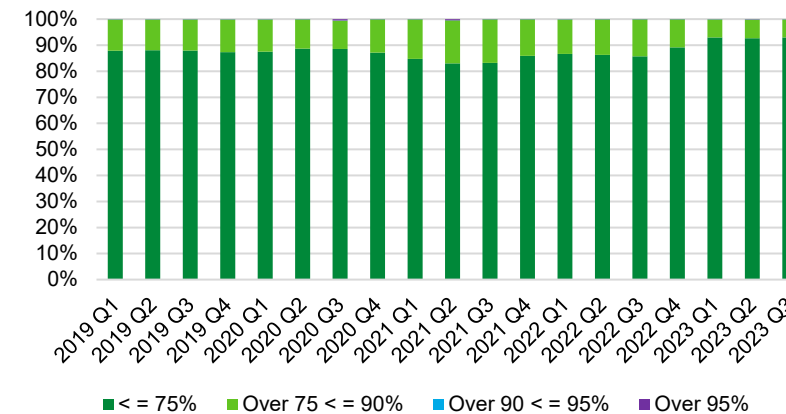
YoY House Price Change %¹



2023 Regional House Prices¹

Region	Average Price (£) (Oct 2023)	MoM Price Change	YoY Price Change
East Midlands	245,632	-1.30%	-1.70%
East of England	348,615	-1.50%	-2.30%
London	527,979	-3.10%	-3.60%
North East	161,237	0.00%	0.20%
North west	215,719	-0.40%	-0.40%
South East	389,223	-0.90%	-2.00%
South West	330,260	0.90%	-0.60%
West Midlands Region	253,130	-0.50%	-0.30%
Yorkshire and the Humber	208,188	-0.20%	-1.20%
Scotland	191,233	-0.50%	0.20%
Wales	214,100	-0.50%	-3.00%

UK New Mortgage Lending LTVs (% total)²



(1) Source: HM Land Registry data © Crown copyright and database right 2020 This data is licensed under the Open Government Licence v3.0. Data as at October 2023.

(2) Source: Prudential Regulation Authority (PRA)/Financial Conduct Authority (FCA).