2023 INTERIM RESULTS PRESENTATION

AUGUST 2023

YORKSHIRE BUILDING SOCIETY

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YORKSHIRE BUILDING SOCIETY

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BUSINESS OVERVIEW, PURPOSE & STRATEGY

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OUR BUSINESS OVERVIEW

YORKSHIRE BUILDING SOCIETY

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- Yorkshire Building Society (YBS) is the second largest Building Society in the UK with total assets of **£62.2bn**
- A mutual organisation since 1864 serving circa **3m** members
- Operating under a dual-brand strategy:
  - Direct lending via **YBS** branches and digital
  - Intermediary lending via **Accord Mortgages**
- Traditional building society model with a primary focus on **UK retail mortgages and savings**, operating under the highest regulatory status for both lending and treasury activities under SS20/15

Retail Mortgages
£44.1bn

Retail Savings
£45.6bn

Ratings Agency[1]	Short Term	Long Term	Outlook	Last Update
Moody's	P-2	A3	Positive	June 2023
Fitch	F1	A-	Stable	May 2023

ESG Ratings[1]	Rating / Score	Scale (best to worst)
MSCI[2]	AAA	AAA to CCC
Sustainalytics[2]	13.3 (Low Risk)	0 to 100
S&P Global	50	100 to 0
Carbon Disclosure Project	C	A to D-

(1) Source: Moody's Investor Service, Fitch Ratings, MSCI ESG Research LLC, Sustainalytics, S&P Global, CDP Worldwide

(2) For relevant disclosures please see page 23 of the 2022 Annual Report and Accounts

OUR PURPOSE AND STRATEGY

YORKSHIRE BUILDING SOCIETY

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Our Strategy

Where our purpose is fundamentally unchanged since our founding over 150 years ago, our strategy is adapted more closely to the current environment, focusing on the actions we will take over the next few years to enhance our products and services, improve our efficiency, and compete effectively in our chosen markets.

For 2023, we have refined our Strategic Priorities from four, down to three. These will continue to underpin the Society's transformation and are now: Savings Supercharged, Purposeful Analytics, and Unbelievably Easy and Efficient. Though Properly Personal Experience will no longer be an individual priority, it will remain a key focus across all areas of our organisation as we know the value that this approach brings to our customers, members and brokers.

OUR PURPOSE AND STRATEGY (continued)

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OUR STRATEGIC PRIORITIES

SAVINGS SUPERCHARGED

This is about purposeful propositions that support the financial wellbeing of members, reward member loyalty and offer the best value we can, alongside digital processes that compare favourably to both financial services providers and other consumer markets.

PURPOSEFUL ANALYTICS

To build upon our existing analytical capabilities, including enhanced behavioural, risk, and pricing tools which will help in better identifying and assessing potential areas of value.

UNBELIEVABLY EASY AND EFFICIENT

To deliver a digitally capable, connected business which will make the lives of our customers and colleagues easier through process improvements and cultural shifts.

Our Strategic Blueprint

For 2023, we have refined our Strategic Priorities from four, down to three. These will continue to underpin the Society's transformation and are now:

OUR BEHAVIOURS

WE CARE ABOUT PEOPLE

This is about fostering human connection both within the Society and without. It means acting with empathy and being aware of the impact that action, or inaction, can have on others.

WE SAY IT STRAIGHT

The ability to have honest, straightforward conversations builds trust and gets results. This means speaking up with positive intent, and being open and prepared for feedback whether positive or negative.

WE REACH FOR BETTER

We should aim for continuous improvement across all levels of the organisation. Reaching for better invites colleagues to be innovative and empowers them to take responsibility for their own learning and development.

WE MAKE IT HAPPEN

This is about moving at pace and with purpose, focusing on removing any barriers that exist, adapting to challenges, and ultimately finding solutions.

In addition to the four priorities, the Blueprint also set out our ambitions for optimising our behaviours. If our purpose is the why and our Strategic Blueprint is the what, our Behaviours are the how. They articulate the culture we wish to foster at YBS and guide the day-to-day actions and decisions taken by our colleagues. The progress made toward embedding these behaviours throughout our organisation is monitored through methods including engagement surveys and listening groups to support an effective, open dialogue.

RESULTS HIGHLIGHTS

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DELIVERING ON OUR PURPOSE

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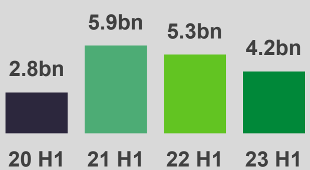
Real Help with Real Lives

Succeeding in providing Real Help with Real Life means helping people find a place to call home, promoting financial wellbeing and delivering long term value to members. This year to date we have delivered another set of strong results across the following areas:

A Place to Call Home

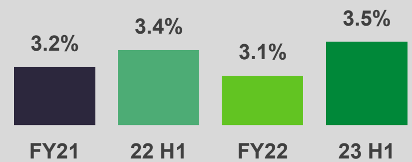
Gross Lending

£4.2BN



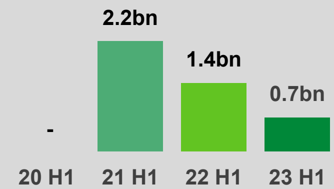
Gross Mortgage Market Share(1)

3.5%



Growth in Mortgage Balances

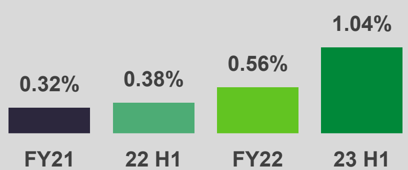
£0.7BN



Financial Wellbeing

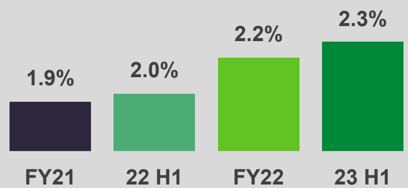
Average Savings Rate Differential(2)

1.04%



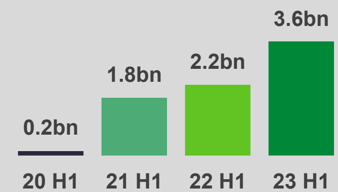
Savings Market Share(3)

2.3%



Growth in Retail Savings Balances

£3.6BN



(1) Based on Bank of England total industry gross lending. Data period January – May 2023.
(2) YBS Group average savings rate compared to rest of market average rates. Data source: CACI's Current Account and Savings Database (CSDB), Stock. Data period: January – May 2023 (latest data available).
(3) Source: YBS analysis of BSA Household savings. Data period: May 2023.

DELIVERING MEMBER VALUE

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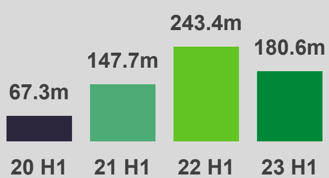
Member Value

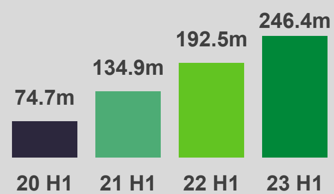
Statistical Profit Before Tax

£180.6M



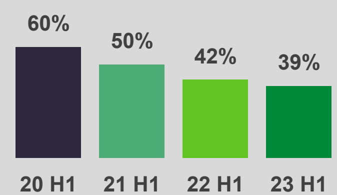
Core Operating Profit[1]

£246.4M



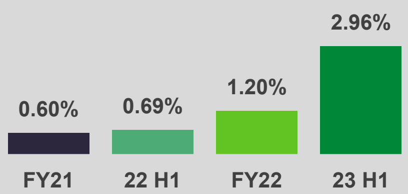
Cost to Core Income Ratio[1]

39%



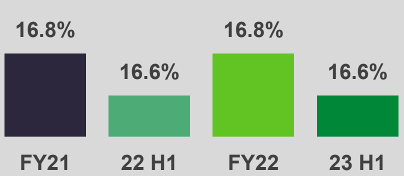
Average Savings Rate Paid

2.96%



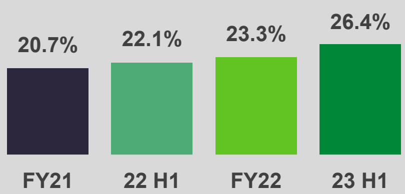
Common Equity Tier 1 Ratio

16.6%



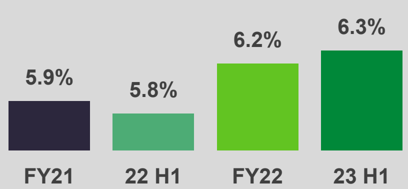
Liquidity Ratio

26.4%



Leverage Ratio

6.3%



Net Promoter Score (NPSTM) [2]

+62

(1) Definitions of alternative performance measures are provided on pages 237 to 239 of the 2022 Annual Report and Accounts
(2) Net Promoter Score and NPS are trademarks of Bain & Company, Inc., Fred Reichheld and Satmetrix Systems, Inc. Following a change in the calculation methodology for Group NPS from 2022, the comparative period FY21 has been restated on a consistent basis.

FINANCIAL PERFORMANCE

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PROFITABILITY REMAINS STRONG IN THE FIRST HALF

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Income Statement

£m	2022 FY	2022 H1	2023 H1
Net interest income	724.1	334.2	417.1
Fair value volatility	75.6	50.2	(71.3)
Net realised gains	2.9	2.4	1.5
Other income	8.8	0.6	1.8
Total income	**811.4**	**390.4**	**349.2**
Management expenses	(298.7)	(143.6)	(161.9)
Impairments of loans and advances to customers	(6.0)	(0.7)	(7.5)
Movements in provisions	(4.2)	(2.7)	0.8
Statutory profit before tax	**502.5**	**243.4**	**180.6**
Reverse out:			
Fair value volatility	(74.9)	(49.8)	67.4
Historical fair value credit adj. on acquired loans	(2.4)	(1.3)	(1.4)
Non-core elements of restructuring provision	0.1	0.2	(0.2)
Other non-core items	0.3	-	-
Core operating profit	**425.6**	**192.5**	**246.4**

- Core operating profit rose to £246.4m (H1 2022: £192.5m), supported by the rising interest rate environment and continued growth of our balance sheet, particularly within our savings book.
- A fair value loss of £71.3m was recorded in the first half; resulting from a material increase in both the volume of 'receive fix' savings swaps that are not placed into a hedge accounting relationship and a steep movement in the swap curve at the short end. These are purely accounting losses and will unwind over the life of the swap and underlying savings balance.
- Overall management expenses were £161.9m (H1 2022: £143.6m), owing to a higher than average pay award raising people costs and accelerated investment in our transformation programme.

Key Metrics	2022 FY	2022 H1	2023 H1
Net Interest Margin	**1.30%**	**1.22%**	**1.38%**
Cost / Mean Total Assets	**0.54%**	**0.53%**	**0.54%**

RESILIENT INCOME ENABLES US TO DELIVER VALUE TO MEMBERS

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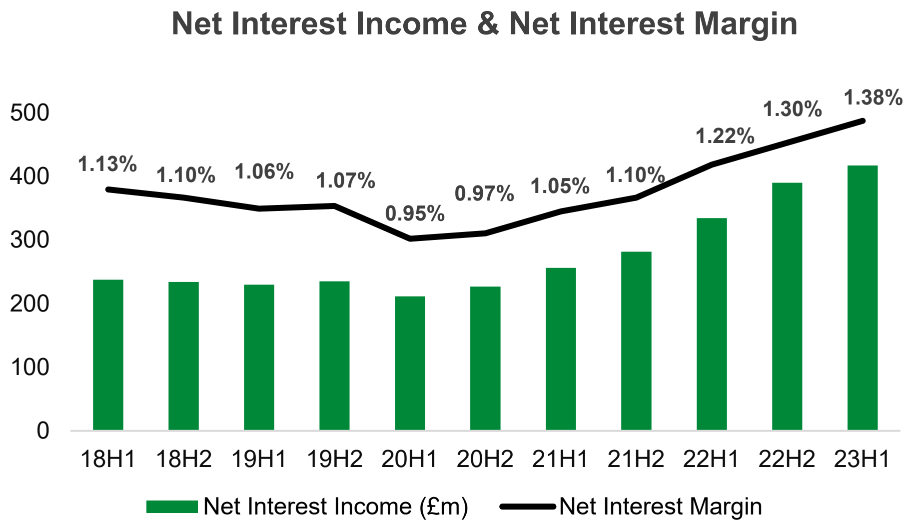
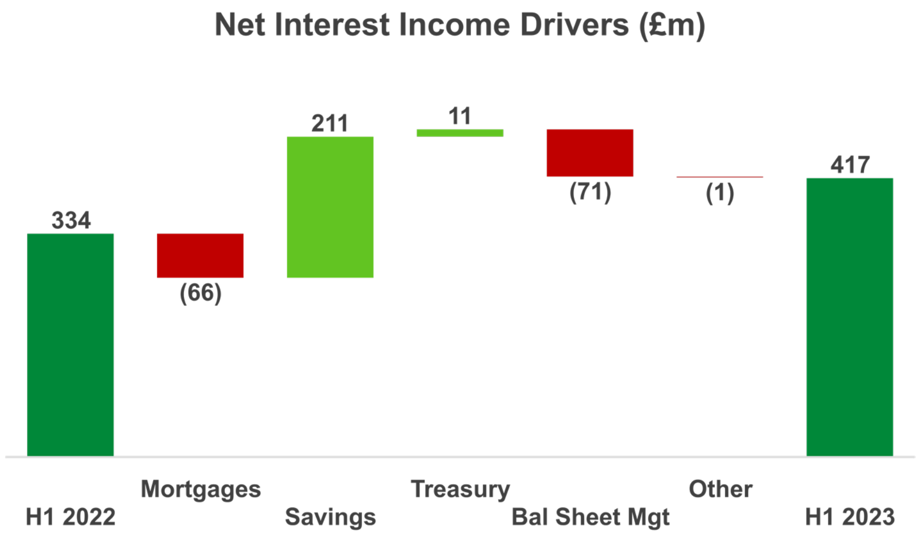
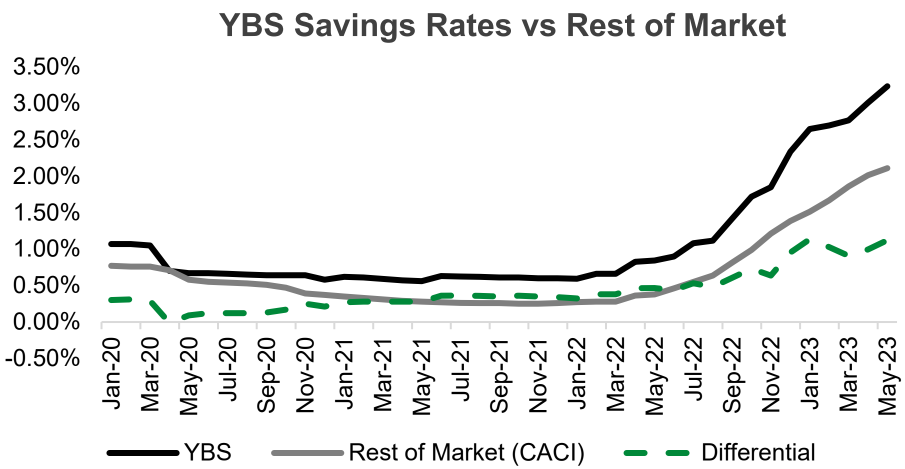


- Net interest income for the period to June 2023 was £417.2m, (H1 2022: £334.2m), representing an improved net interest margin of 1.38%, an increase of 0.16pp compared to the equivalent period last year.
- Despite passing on c21% more of Bank Rate hikes than the market average over the last 12 months, increased Bank Rate has led to a large improvement in the savings book's margin contribution. Mortgage margins have tightened as the market landscape becomes increasingly competitive, while fair value losses associated with savings swaps not placed into a hedge accounting relationship were also incurred.
- The minimum rate paid across our variable rate savings book reached 3.05% in the first half of 2023. We also delivered rates across the first half that were on average 1.04% higher than the market average (FY 2022: 0.56%)[1].





(1) YBS Group average savings rate compared to rest of market average rates. Data source: CACI's Current Account and Savings Database (CSDB), Stock. Data period: January – May 2023 (latest data available). Comparative period: January – December 2022.

CONTINUED COST DISCIPLINE

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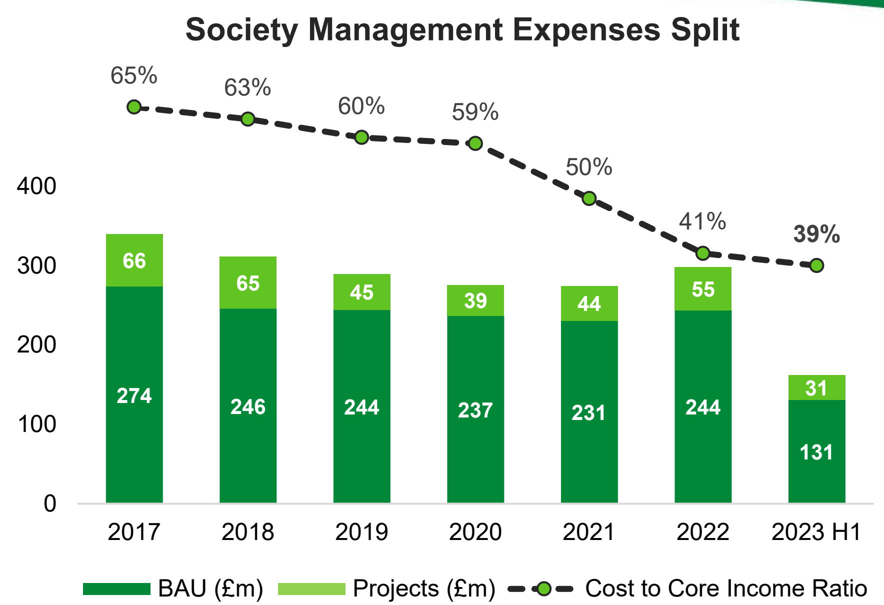

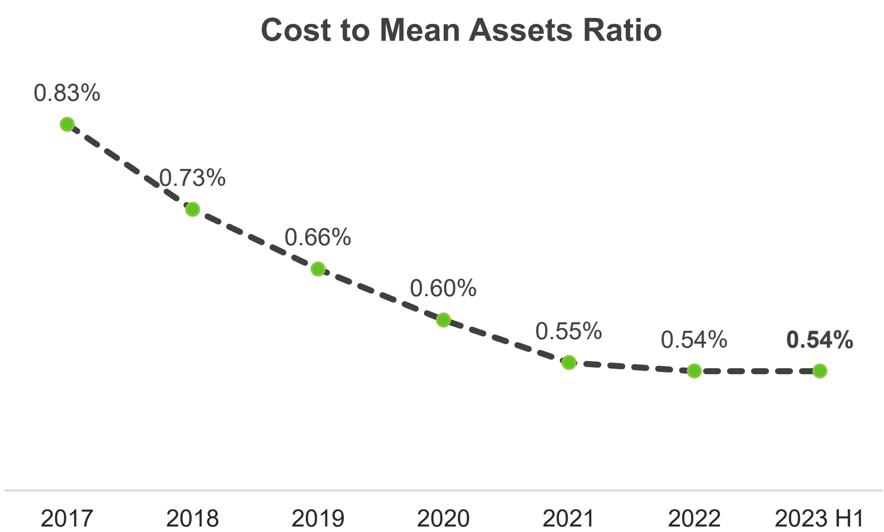

- Management expenses were £161.9m in the first half of 2023, a increase of £18.3m from the same period in 2022. Cost to core income ratio improved yet again however, falling to 39% (FY 2022: 41%), which reflects the growth in income relative to our cost base.
- This rise in management expenses is primarily driven by an increase in people costs, resulting from an above average pay award in the period and organisational design changes across the society, and combination of inflationary and investment led increases in IT spend. Growing marketing costs resulting from increased BOE mailing requirements as rates have risen and active marketing of margin generating savings products have also contributed to the increase in the first half.
- We have also chosen to increase the pace of our customer experience Transformation Roadmap, to expedite the delivery of key projects. Total spend has now reached £72.3m of a planned c£85m in the first half of 2023, which will benefit the following areas:
  - **Payments** – introduction of Faster Payments and Confirmation of Payee to deliver a more agile payments infrastructure and streamlined payments process that will allow members to service their accounts safely and more efficiently.
  - **Mortgages** - migration of YBS Direct new mortgage activity onto our primary MSO platform, improving operational efficiency and de-risking our IT estate.
  - **Savings** - enabling same day, instant account access, creation of new self-serve customer journeys and the launch of a third-party identify verification process through HooYu.

WE MAINTAIN A LOW RISK, WELL CAPITALISED BALANCE SHEET

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Balance Sheet

£bn	2022 FY	2022 H1	2023 H1
Liquid assets	12.5	11.4	14.9
Loans and advances to customers	43.7	43.3	44.1
Other assets	2.6	1.7	3.2
Total assets	**58.8**	**56.4**	**62.2**
Shares-retail savings	42.0	37.7	45.6
Wholesale funding and other deposits	8.4	8.5	8.6
Government borrowing	3.2	5.2	2.2
Subordinated liabilities	1.0	1.1	1.2
Other liabilities	0.8	0.6	1.1
Total liabilities	**55.4**	**53.1**	**58.7**
Members' interest and equity	3.4	3.3	3.5
Total members' interest, equity and liabilities	**58.8**	**56.4**	**62.2**

- Overall balance sheet growth achieved in the first half of 2023 stands at 5.8% (H1 2022: 7.0%), primarily driven by savings.
- Net lending performance was lower in the first half of this year at £0.7 billion (H1 2022: £2.1 billion). Disruption to mortgage market in late 2022 resulted in a smaller pipeline of new lending being carried forward into the current year.
- Net savings flows continued to perform strongly; balance growth was £3.6 billion in the period (H1 2022: £2.2 billion). The strength of our propositions, further increases to our back-book rates, and the widening of our rate differential to the market continued to support our growth.
- The Society has repaid £1bn of TFSME drawings in first half of 2023, leaving £2.15bn outstanding.

Key Metrics	2022 FY	2022 H1	2023 H1
CET1 Ratio	**16.8%**	**16.6%**	**16.6%**
UK Leverage Ratio	**6.2%**	**5.8%**	**6.3%**
LCR	**166%**	**166%**	**179%**
Liquidity Ratio[1]	**23.3%**	**22.1%**	**26.4%**

(1) Liquidity Ratio defined as - The total of cash and balances with the Bank of England, loans and advances to credit institutions, debt securities and other liquid assets as a percentage of shares and borrowings

ASSET QUALITY

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RESIDENTIAL MORTGAGE BOOK CREDIT QUALITY CONTINUES TO OUTPERFORM THE INDUSTRY

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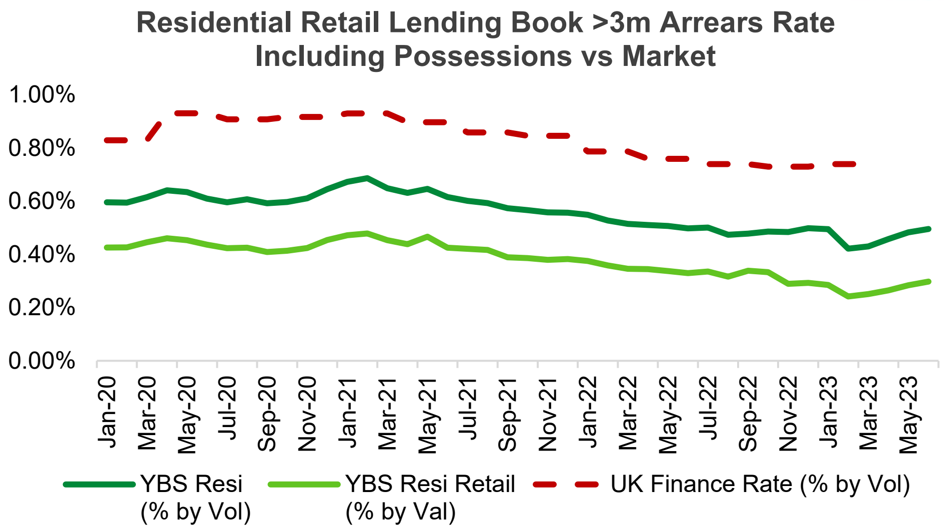
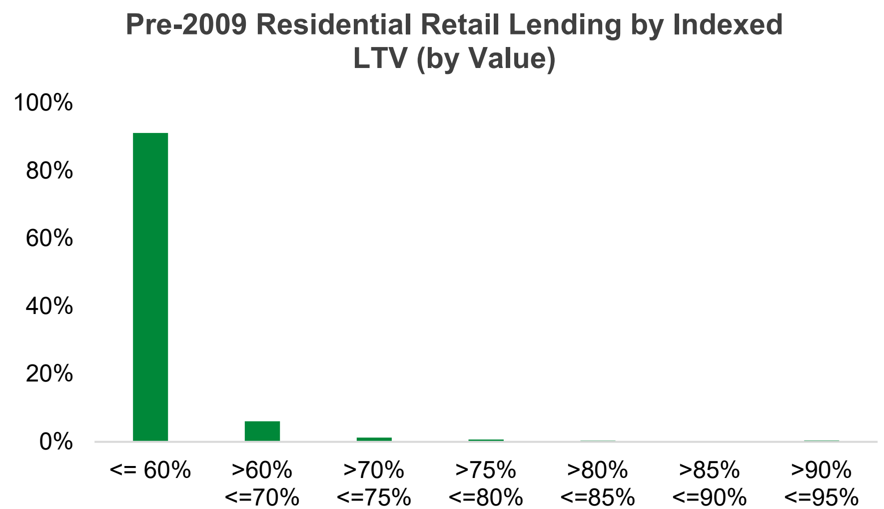


- The Society's mortgage book continues to perform very well. Small nominal variations in arrears are exaggerated in the trend lines as a result of the low base level.
- The >3 month arrears rate including possessions (by value) increased slightly to 0.32% at the end of first half of 2023 (December 2022: 0.31%).
- Problem loans continue to consist almost exclusively of pre-2009 originations. >3 month arrears rate including possessions (by value) for this vintage at the end of the first half of 2023 is 2.91%, substantially higher than the post-2009 rate of 0.16%.
- Pre-2009 originations represent just 3.2% of the total book.



BTL MORTGAGE BOOK CREDIT QUALITY REMAINS ROBUST

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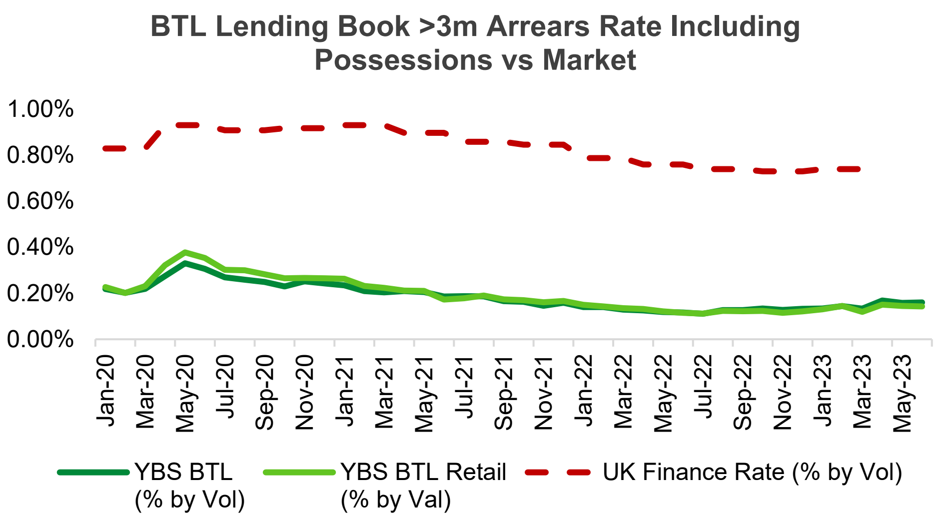

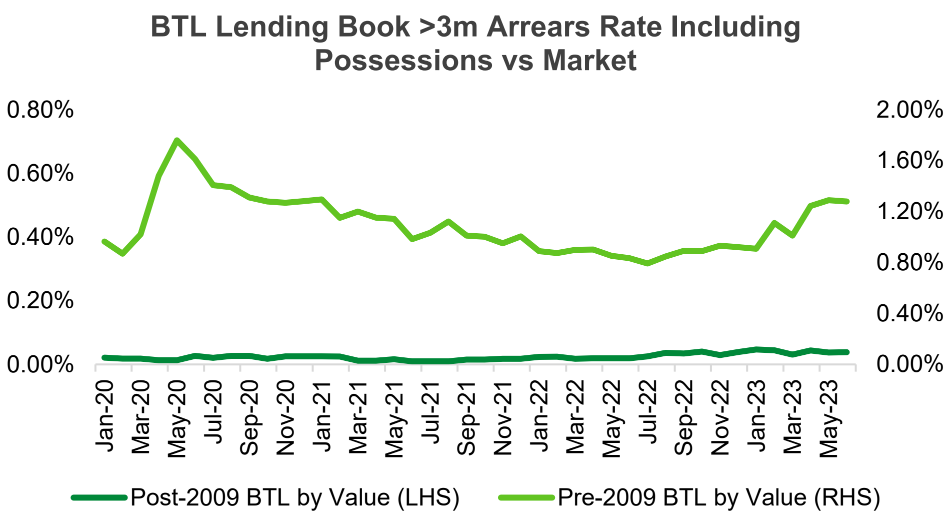

- The Society's BTL portfolio, like our residential mortgage book, is performing exceptionally well.
- Arrears are well below the UK Finance rate and at the end of June 2023, the >3 month arrears rate including possessions (by value) was just 0.14%.
- Pre-2009 lending remains the primary driver of arrears, with >3 month arrears rate including possessions (by value) for this vintage being 1.28% at the end of the first half of 2023. In comparison the post-2009 arrears rate was just 0.04%.
- Pre-2009 BTL originations represent c8% of the total BTL book, with just under 90% of these having an indexed LTV of less than 60%.

OVERALL MORTGAGE PORTFOLIO

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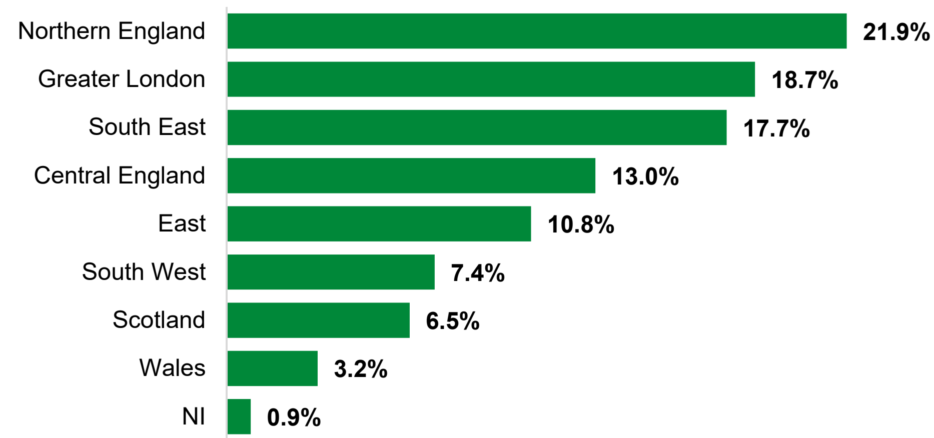
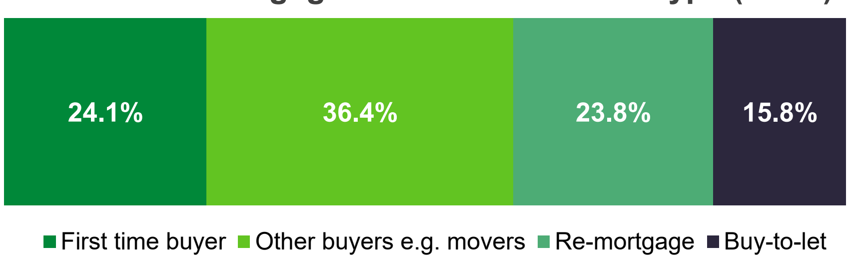
LTV Distribution of Residential Mortgage Portfolio by Value

Region Split of Residential Mortgage Portfolio by Value



Residential Mortgage Portfolio Customer Type (New Lending[1])

Residential Mortgage Portfolio Customer Type (Book)



- The Society adopts a low risk strategy with all retail mortgages secured against residential property.
- The average indexed LTV of the retail mortgage book is 48.5%, while the average LTV of new retail lending across the first half of 2023 was 65.4%. For buy-to-let, these figures are 54.8% and 59.1% respectively.
- The regional distribution of mortgage stock is broadly aligned with the UK mortgage market.
- The total mortgage portfolio consists of Residential Prime (80.9%), Retail Buy-To-Let (15.2%), Commercial Lending (3.7%) and Residential Sub-Prime/Self-Cert (0.2%).
- Applications have remained high in the first half of 2023, though not as high as the same period in 2022. Gross lending was £4.2bn (H1 2022: £5.3bn).

(1) New retail lending for period: January 2023 – June 2023

MORTGAGE MATURITY PROFILES

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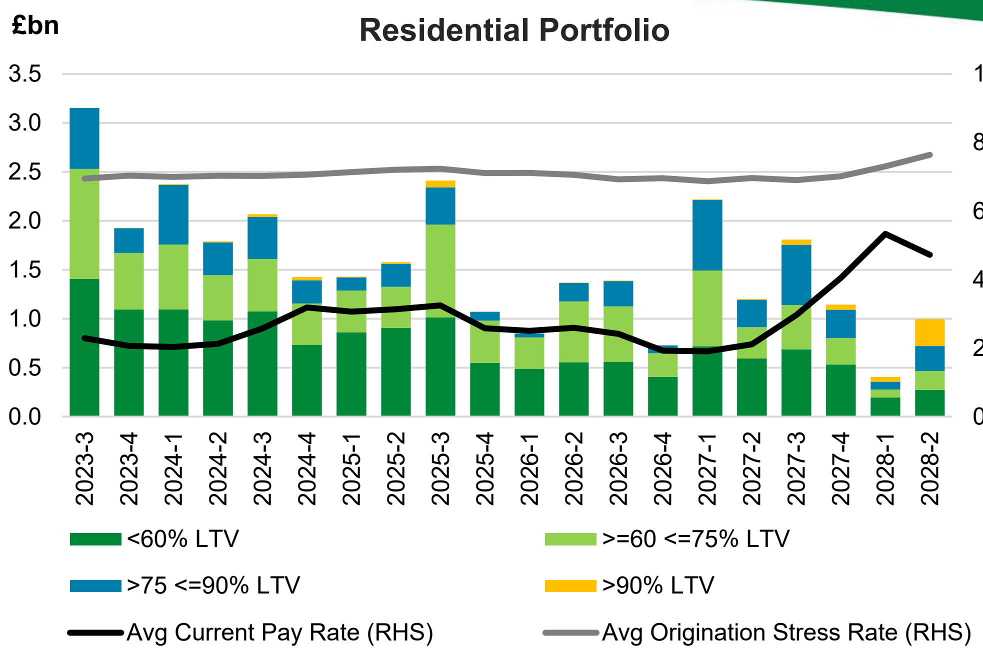

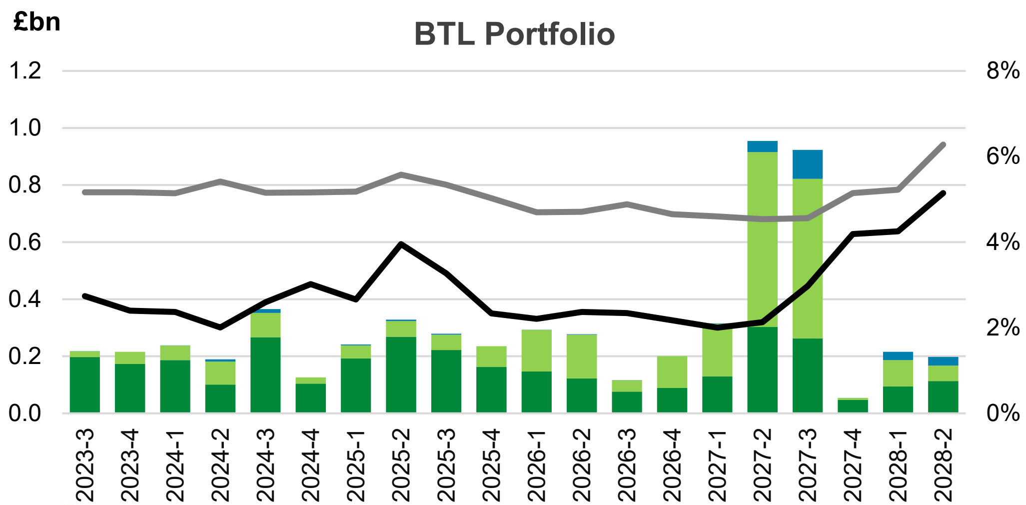

- Circa 18% of residential mortgage balances reprice in the second half of 2023, following high levels of 2 and 3 year fixed rate originations throughout the pandemic. A further 27% of residential mortgage balances reprice in 2024.
- The entire residential mortgage portfolio has an average stressed interest rate at origination of c7% or over.
- Given the current rates environment, many customers will be moving to higher rates following the maturity of their existing deal, however this is likely to be on a lower LTV product and still well below their stressed rate at origination.

- The average interest coverage across the BTL portfolio at the stressed rate is 228%. At product rate, the average interest coverage rises to 391%.
- For new originations, the minimum interest coverage is between 125% and 145% dependant on product type.

IMPAIRMENT OF FINANCIAL ASSETS – CONSERVATIVE MACROECONOMIC ASSUMPTIONS

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Scenario / Weighting	ECL (£m)	Assumption (%)	2023	2024	2025	2026	2027	5-Year Average
Upside (5%)	**36.8**	HPI	1.3	2.2	3.2	3.2	3.2	2.6
		GDP	0.5	2.0	2.1	2.0	2.0	1.7
		Unemployment	3.9	4.0	4.0	4.1	4.1	4.0
		Base rate	4.0	3.8	3.5	3.3	3.0	3.5
Core (40%)	**41.1**	HPI	(6.0)	(2.0)	1.5	2.5	3.0	(0.2)
		GDP	(0.7)	1.1	1.6	1.8	1.7	1.1
		Unemployment	4.4	4.6	4.6	4.6	4.7	4.6
		Base rate	5.8	5.3	4.8	4.3	4	4.8
Downturn (35%)	**66.6**	HPI	(10.2)	(4.1)	1.5	2.2	2.9	(1.5)
		GDP	(2.5)	0.3	0.4	1.2	1.8	(0.2)
		Unemployment	5.5	6.5	6.5	6	5.5	6.0
		Base rate	2	1.5	1.5	1.5	1.5	1.6
Severe Downturn (20%)	**114.0**	HPI	(14.5)	(11.8)	(6.8)	-	0.5	(8.2)
		GDP	(4.2)	(3.0)	(1.1)	0.1	0.5	(1.5)
		Unemployment	7.1	8.8	8.4	6.5	5.7	7.3
		Base rate	2	-	-	-	-	0.4
Probability WA	**64.4**	HPI	(8.8)	(4.5)	(0.1)	1.9	2.5	
		Unemployment	5.3	6.1	6.0	5.4	5.2	

- The downturn scenario has replaced the stagflation downturn scenario from the 2022 year end models.
- The downturn scenario moves away from the previous stagflation assumptions, assuming that consecutive bank rate increases work to bring inflation under control by the end of 2023 and below 2% by 2027. Although inflation and bank rate start to subside, house prices continue to fall, unemployment rises and earnings real growth remains negative.

EXPECTED CREDIT LOSSES

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	Gross Lending (£m)	Core ECL (£m)	PMA (£m)	Total ECL (£m)	Coverage	Avg LTV
Stage 1	42,962.8	5.1	18.4	23.5	0.1%	49.7%
Stage 2	2,230.1	14.8	0.5	15.3	0.7%	35.1%
Stage 3	363.5	10.9	0.8	11.7	3.2%	41.6%
POCI	367.4	13.9	-	13.9	3.8%	41.0%
Total H1 2023	**45,923.8**	**44.7**	**19.7**	**64.4**	**0.1%**	**48.4%**
Total FY 2022	**45,252.1**	**33.9**	**24.5**	**58.4**	**0.1%**	**46.8%**

Post Model Adjustments (£m)	FY 2022	H1 2023
Affordability	10.8	16.9
Uncertainty	7.1	2.8
Methodology changes	5.5	-
Model recalibration	1.1	-
Total	**24.5**	**19.7**

- The Group has £367.4m of POCI loans (FY 2022: £385.4m), representing just 0.8% of gross lending. A substantial proportion of POCI balances, were they not required to be classified as stage 3 by accounting standards, would transfer to other stages.
- 71.0% (FY 2022: 71.9%) of balances have been fully up to date for the last 24 months and only 11.7% (FY 2022: 12.0%) of balances would be classified as in default.
- The POCI book is deemed to be low risk, with an average LTV of 41.0%.
- Post model adjustments ('PMA') are applied when an increase in credit risk is identified that is not effectively captured in the core expected credit loss models.
- Inflation is not a direct input into the underlying ECL models and, as a result, an Affordability PMA has been applied to reflect the risks of rising inflation, and its impact on customers' ability to meet mortgage repayments.
- The Uncertainty PMA aims to correct for unusual and largely unforeseen impacts of credit risks, including climate risk, house price volatility and delayed SVR changes.

CAPITAL & LIQUIDITY

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STRONG CAPITAL POSITION UNDERPINS FINANCIAL STRENGTH

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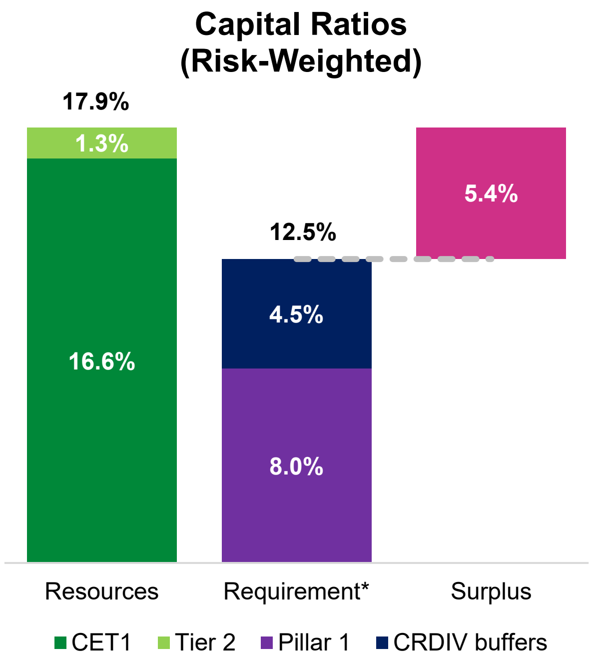

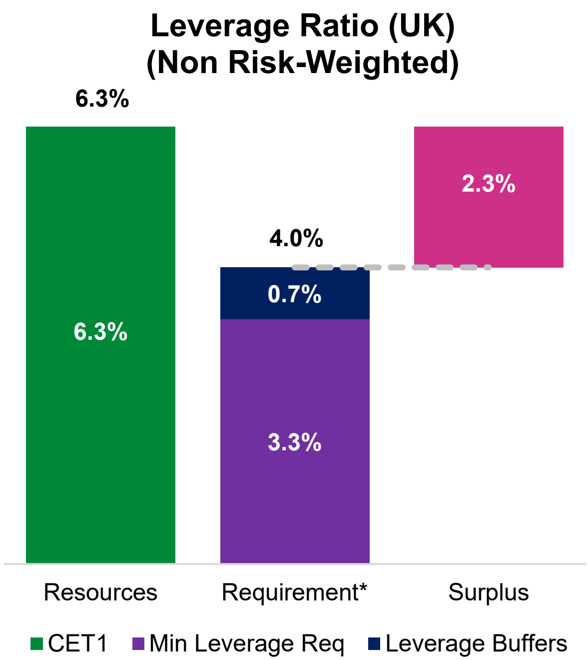

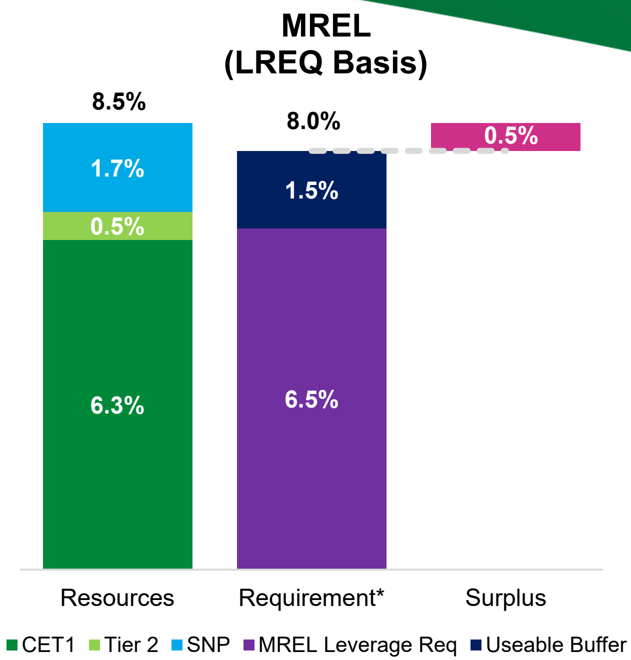

- **Financial strength** - The Society's latest reported capital position at Half-Year 2023 (including: audited profits and Fair Value volatility) demonstrates we are adequately capitalised and continue to maintain sufficient headroom for key measures relative to our minimum regulatory requirements (on a risk-weighted, non-risk-weighted, and MREL LREQ basis). The charts above include the revised UK Countercyclical Buffer (CCyB) rate which increased from 1.0% to 2.0% in July 2023.

- **MREL (LREQ basis)** - As we move closer to LREQ status, MREL headroom is expected to be leverage-constrained and the maximum benefit to our surplus that can be achieved from IRB accreditation will be capped due to the application of the 'Useable buffer' methodology.

- **Basel 3.1** - The PRA are consulting on the implementation of Basel 3.1 (CP16/22) and are expected to provide further guidance on the final rules in Q4-2023 as we approach the go-live date of 1 January 2025. Based on the current draft guidance, we expect the Society will benefit from a slight reduction in Pillar 1 RWAs which will drive a slight increase in our risk-weighted capital ratios.

(*) The requirements in the charts include the revised UK Countercyclical Buffer (CCyB) rate which increased from 1.0% to 2.0% in July 2023.

LARGE DIVERSE HQLA PORTFOLIO

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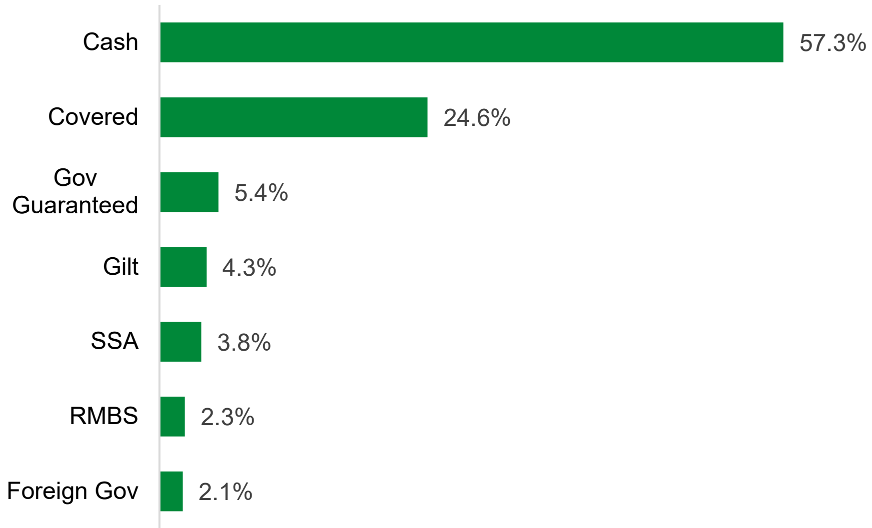
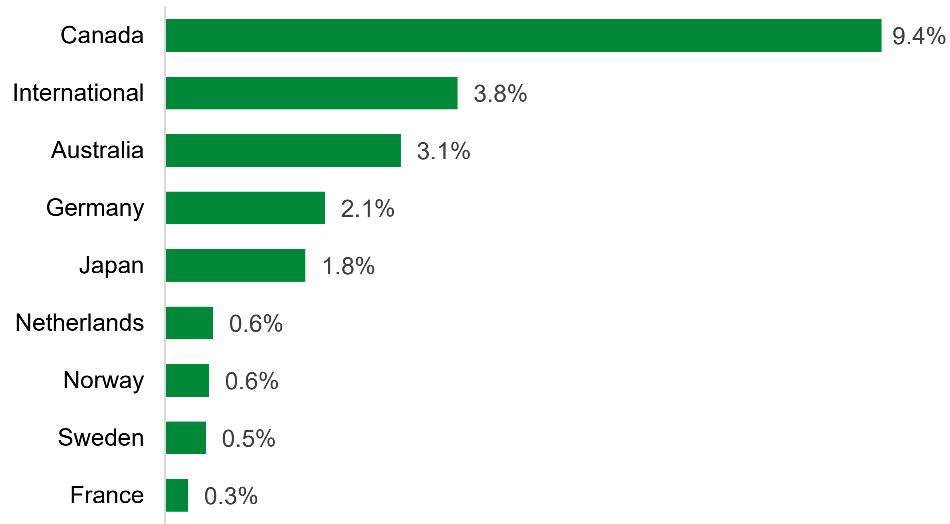
HQLA Breakdown by Asset Class[1]



HQLA Breakdown by Region[1]



[1]Chart omits UK exposure, 77.6%

- The Society maintains a large high quality liquid asset portfolio totalling c£12.8bn, well diversified by asset class and geographic region.
- 35% of the HQLA portfolio is rated AAA, with the remaining 65% rated between AA+ and A.
- The Society's liquidity coverage ratio at the end of the first half of 2023 is 179% (FY 2022: 166%), well in excess of the regulatory minimum.

(1) As at end of June 2023

WHOLESALE FUNDING

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WHOLESALE FUNDING PROFILE

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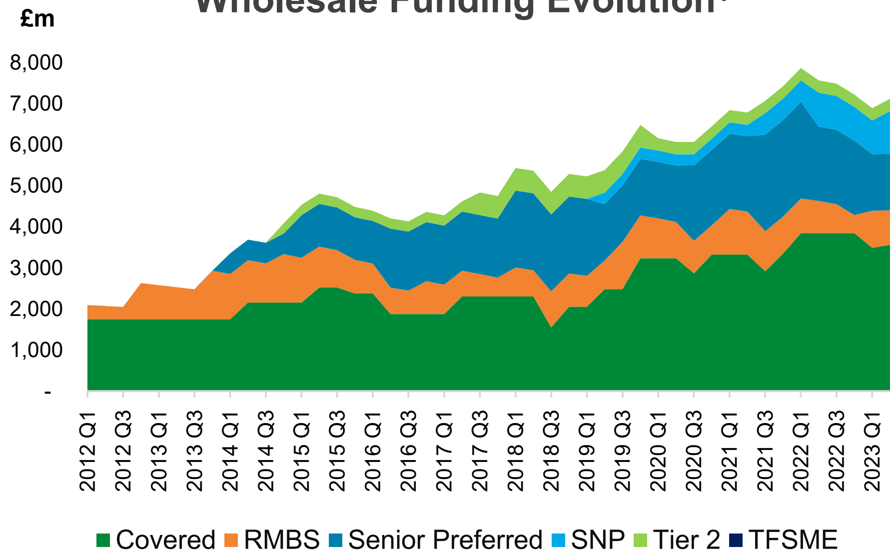
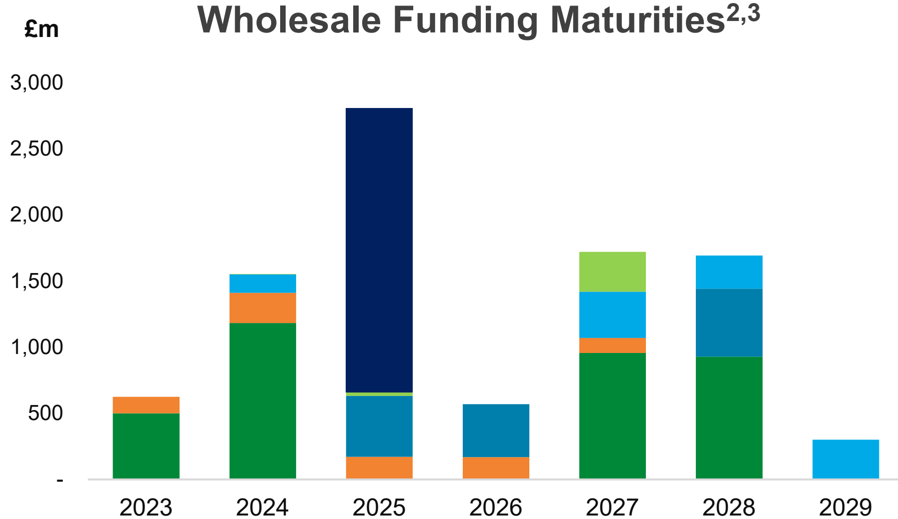
Wholesale Funding Evolution[1]

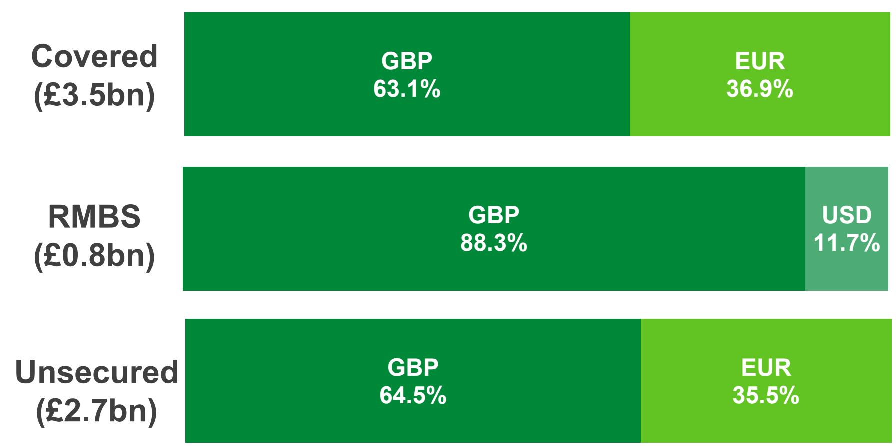


- As a Building Society, our funding mix primarily comprises retail deposits, however we maintain access to our core wholesale funding markets in a range of currencies to diversify our funding base.
- The Society has been active in the first half of 2023, with the successful re-issue of our previously retained Brass 11 RMBS transaction in January, a GBP SNP trade combined with an LME in May and most recently a GBP Covered Bond in June.
- The Society repaid £1bn in TFSME drawings in the first half of 2023, leaving £2.15bn outstanding.

Wholesale Funding Maturities[2,3]



Outstanding Wholesale Funding by Currency[2]



(1) Central bank funding omitted
(2) As at end of June 2023
(3) Maturity assumed at call date rather than final maturity date

WHOLESALE FUNDING ISSUANCE HISTORY

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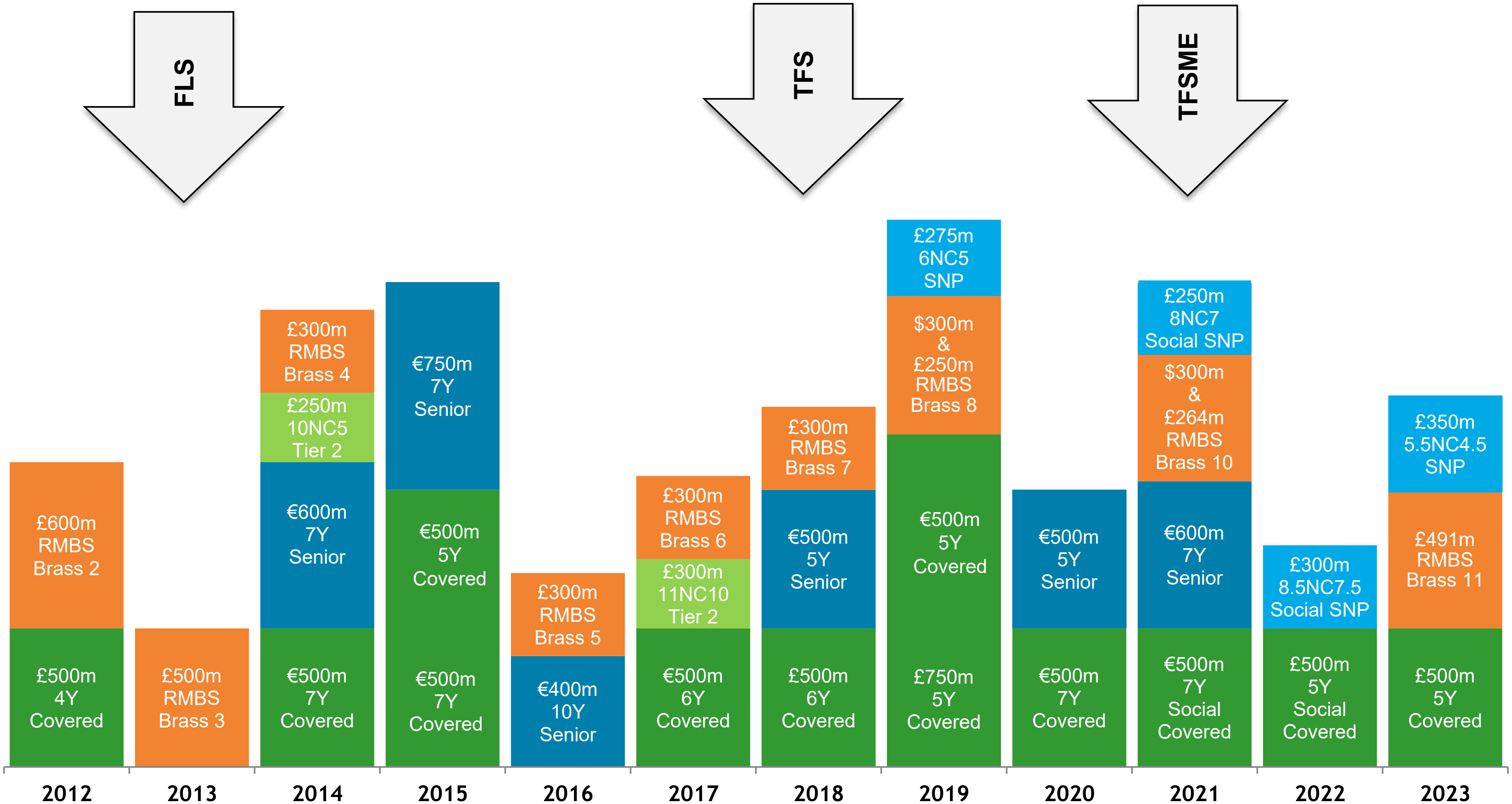
Regular issuance history demonstrating our commitment to core wholesale funding markets in GBP, EUR and USD, which we have continued in to 2023.



ENVIRONMENTAL SOCIAL & GOVERNANCE

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ESG STRATEGY

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PURPOSE PRIORITIES			RESPONSIBLE BUSINESS PRIORITES		
Place to Call Home	**Financial Wellbeing**	**Member Value**	**Investing in our People**	**Building a Greener Society**	**Operating Responsibly**
Home ownership Responsible lending	Financial resilience	Digital transformation Attractive products Vulnerable customer support	Talent attraction and retention Diversity, Equity and inclusion (D,E&I)	Pathways to net-zero	Ethics, compliance and accountability
Local community support	Local community support	Responsible customer relations Business resilience	Colleague health and wellbeing	Sustainable Homes Impact of climate change	Data privacy and information security Responsible supply chain

ESG Priorities **Primary Material Themes** **Secondary Material Themes**

- Our 2022 ESG Report was published in June and can be found here.
- In 2022, we conducted a materiality refresh to ensure that our ESG priorities were reflective of the changing external environment, alongside our business strategy and purpose.
- We plan to conduct a full materiality assessment in the second half of 2023, to confirm that our ESG strategy is still capturing our stakeholders expectations and shaping our priority areas.

2023 ESG MEASURES AND GOALS

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ESG Theme	Progress (2022 Measure)	Next Steps (2023 Goal)
Home ownership	**3.2%** market share – people supported to have a place to home in 2022	We're aiming for **3.5%** market share – people supported to have a place to call home in 2023
Responsible lending	**0.44%** of customers were in arrears, a reduction from 0.74% in 2021	We will continue to lend responsibly to ensure a low level of arrears
Financial resilience	A further **23,500** people across our communities received personal financial wellbeing support	We aim to reach **36,000** people across our communities with personal financial wellbeing support in 2023
Digital Transformation	We increased our Digital Net Promoter Score to **+34**	We are investing heavily in digital and aim to increase our Digital Net Promoter Score to **+41** in 2023
Responsible customer relations	**16%** of complaint cases were upheld by FOS, which meant they agreed with 84% of our complaint responses	We aim to maintain less than **20%** of complaint cases upheld by the FOS
Talent attraction and retention	**56.5%** of grade C+ above roles filled internally	We will continue to fill at least **40%** of grade C+ roles internally
Diversity, equity and inclusion	**7.5%** colleagues from Black, Asian and ethnically diverse backgrounds in senior management	We want our decision makers to be more diverse, so we aim for **8%** of our senior colleagues to be from Black, Asian and ethnically diverse backgrounds
Sustainable homes	**56%** total EPC data coverage **12,851** people helped into an energy efficient home	We will measure EPC ratings to understand our current mortgage portfolio and will continue to support customers to make better environmental choices and develop products to support them

- The table above features a selection of our new ESG measures and goals were published for the first time in our 2022 ESG report.
- We have 30 different measures across our six priority areas, which will be reported against on annual basis.

2022-2023 HIGHLIGHTS

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Citizens Advice Retail Network Partnership

- We have continued to build on our successful partnership with Citizens Advice, which sees the Society fund CA advisers who provide free, face-to-face independent advice and support across a wide range of issues, including financial wellbeing.
- Since it's launch, the partnership has helped over 3,287 people. We've helped to unlock an estimated £1.3m of potential income gains.
- From March 2023 – expansion in 9 of the 18 existing branches – adding an extra adviser day per week at locations with highest demand.
- From July 2023 – expansion into a further 28 branches (41% of branch network) – providing 62 advisor days, per week, across the UK.
- Seeking to support 3,041 unique clients by the end of 2023.

Principles for Responsible Banking (PRB)

- In 2022 we agreed to become signatories of the Principles for Responsible Banking (PRB) – becoming a signatory in January 2023.
- Over the next 12-24 months, the Society will undertake a thorough impact analysis process, in order to identify the areas of most significant impact, setting targets against them.
- The Society's first PRB report will be published in 2025 and will document our progress toward becoming PRB compliant.

UNEP FINANCE INITIATIVE | PRINCIPLES FOR RESPONSIBLE BANKING

Age UK Charity Partnership

- Our 2.5 year 'Building Better Lives' partnership with Age UK finished at the end of June.
- Programme supported 7 Age UK partners, plus Age Scotland, to provide in-depth, one to one advice sessions to older people experiencing a life event such as change in financial situation, housing needs, care needs or bereavement.
- Partnership has raised in excess of £1 million and supported 4,639 older people.
- £8.2m benefits have been claimed through assisting over 3,500 benefit claim submissions.
- The Society are currently in the process of finding our next charity partner.

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APPENDIX

YORKSHIRE BUILDING SOCIETY

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UK HOUSING MARKET OVERVIEW

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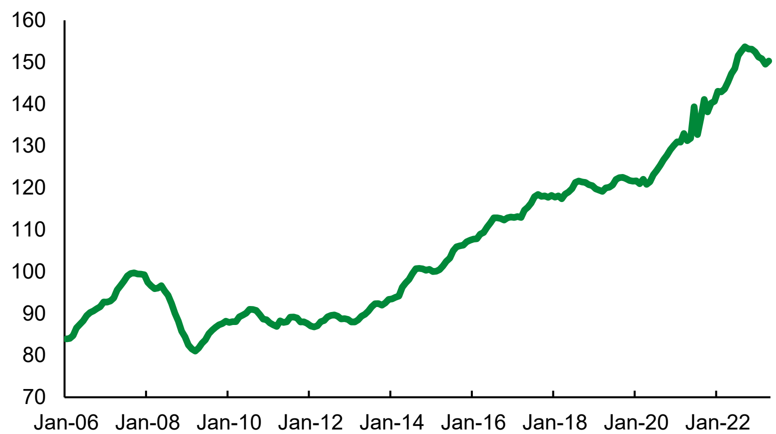
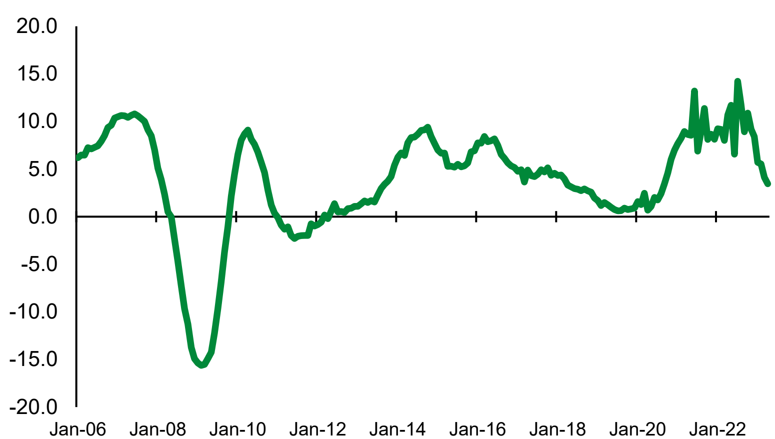
UK House Price Index[1]



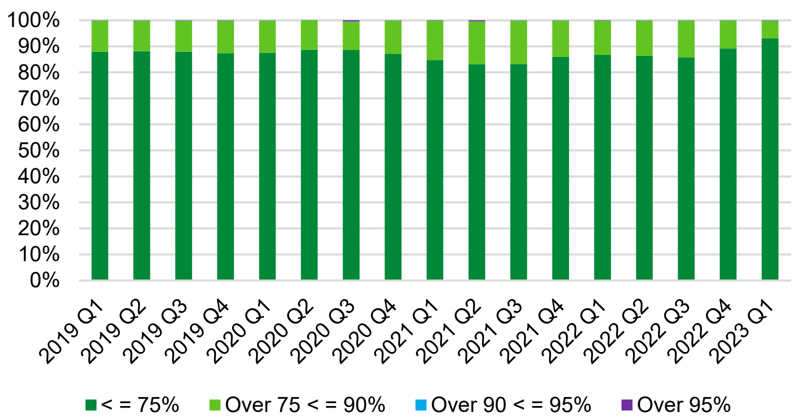
2023 Regional House Prices[1]

Region	Average Price (£) (Apr 2023)	MoM Price Change	YoY Price Change
East Midlands	247,634	0.25%	4.63%
East of England	351,468	-0.36%	3.05%
London	533,687	2.10%	2.37%
North East	159,900	1.75%	5.46%
North west	212,814	0.73%	4.75%
South East	391,766	-0.49%	3.47%
South West	327,144	0.22%	4.00%
West Midlands Region	246,765	0.75%	3.14%
Yorkshire and the Humber	205,523	0.95%	3.96%
Scotland	187,150	1.30%	1.97%
Wales	212,834	-1.27%	2.02%

YoY House Price Change %[1]



UK New Mortgage Lending LTVs (% total)[2]



(1) Source: HM Land Registry data © Crown copyright and database right 2020 This data is licensed under the Open Government Licence v3.0. Data as at April 2023.
(2) Source: Prudential Regulation Authority (PRA)/Financial Conduct Authority (FCA).